

# MEET OUR TEAM



**Rafaela Churchill** is a Member Service Representative in the Deerfield Beach Branch, she joined our JMAFCU team in April of 2017. With over six years of banking experience and more than 20 years of customer service experience, she is not only well versed in all JMAFCU products, but also takes pride and ownership of every member interaction.

A little over a year ago, Rafaela transitioned into the lending department where she has been able to help many members reach financial stability. According to Rafaela: "Our members are more than just members. They are family, so being able to help them in a time of need is very important to me."

Originally from Brazil, Rafaela moved to the U.S. 20 years ago. She is fluent in both English and Portuguese. In Brazil, she graduated with a Bachelor's degree in Business Administration from the University of Santa Ursula in Rio de Janeiro.

Rafaela loves traveling and spending time with her family. Her favorite vacation spot... Disney! She also loves ballet, which she practiced for over 10 years. Rafaela likes to teach her twin girls the importance of giving back to the community, which is why they constantly participate in volunteering activities at JM Family Enterprises.

If you are ever in the Deerfield Beach area, stop by the Deerfield Branch and meet Rafaela. She will treat you like family!