

PUBLIC SERVICE ANNOUNCEMENT

Wednesday, June 3, 2020

Update on planning to resume clinical services at Niagara Health

Niagara Health is pleased to resume services for patients over the coming weeks and months using a gradual, phased approach.

We are doing this in a thoughtful and measured way, prioritizing the health and safety of all patients, staff and physicians.

Patients will be notified when their surgery or appointment is scheduled. They do not need to contact the hospital. Patients who have concerns about their health status should contact their clinic or physician's office for guidance. Anyone experiencing serious symptoms should call 9-1-1 or go to the nearest Emergency Department if able.

"We know patients who have care needs are eager to move forward with their appointments. We ask for the community's patience as we work to book appointments in a safe and timely manner," says Derek McNally, Niagara Health's Executive Vice President Clinical Services and Chief Nursing Executive. "The COVID pandemic is not over and our practices must reflect this new reality. The safety, health and well-being of all patients, staff and physicians is our most important priority. We will continue our infection prevention and control measures to ensure the hospital remains safe."

Patients awaiting care can find additional information and answers to frequently asked questions on the Niagara Health website ([niagarahealth.on.ca/resumingservices](https://www.niagarahealth.on.ca/resumingservices)). We will continue to keep the community updated on our planning and progress.

Media contact:

Steven Gallagher
Communications Specialist
Niagara Health
289-696-6767