

10 Extremely likely

DATE: 24 AUGUST 2022 ENC.DATE: 11 AUGUST 2022 COMMENT ADDED DATE: 24 AUGUST 2022 FACILITY: NICU PROVIDER: DYAN MICHELE A. (1194710202) SURVEY MODE: SMS
ACTIVITY: - NUMBER OF FOLLOW-UP ACTIONS: -

Actions ▾

What Else Re: Experience:

The entire nicu staff, doctors, interns, residents, nurses, nurse practitioners, attending , managers, clerks, environmental, etc were the most kindest, sincere, and absolute most knowledgeable people I have ever encountered. It would be unfair to name specific people because every single person in that Nicu was just an absolute blessing to us. They all made you feel welcomed and comfortable in every way they could. They were very accommodating and respectful towards us and extremely understanding knowing what my husband and I were going through. Not to mention my premature baby girl. Who had outstanding care and we were so thankful that our baby girl was under their care. It was a very scary roller coaster ride, but knowing the specific care my baby received was something I will never forget and I brag to everyone about how fantastic the Maimonides Nicu is and how it will hold a very special place in my heart especially my daughter heart. We will never forget the care, concern and love that they gave to my daughter. And also to us, the parents, I will make sure that Giulia will grow up knowing what a remarkable team saved her life and cared for her until she got home. It was close to four months that she was in the nicu. I certainly felt we became a family. I look forward keeping in touch with everyone. We can't thank you enough. With all our love and thanks

- Provider - Courtesy/Respect
 - Admin/Reception - Courtesy/Respect
 - Admin/Reception - Professional Skill
 - Care Team - Courtesy/Respect
 - Care Team - Involvement of Friends and Family
 - Care Team - Professional Skill
 - General - Emotional Support
 - General - Pain/Physical Comfort
 - General - Recognition
 - Facilities/Environment - Proximity
 - Nurse/Nurse Aide - Courtesy/Respect
 - Nurse/Nurse Aide - Professional Skill
 - Provider - Professional Skill
 - System/Organization - Friends/Family Accommodation
 - General - Courtesy/Respect
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