STUDY00006308 Approval: 12/29/2016 Approval End Date: 12

Approval End Date: 12/28/2017 Version Date: 12-19-16

SUMMARY EXPLANATION OF RESEARCH

Penn State College of Medicine The Milton S. Hershey Medical Center

Title of Project: iLookOut-Think-Aloud Feedback Session

Principal Investigator: Benjamin H Levi, MD, PhD

Address: Departments of Humanities & Pediatrics 500 University Drive MC H 085 Hershey, PA 17033

Telephone Numbers: Weekdays: 8:00 a.m. to 5:00 p.m. (717) 531-8778.

You are invited to participate in an in-person, one-on-one feedback session to help improve the *iLook Out for Child Abuse (iLookOut)* online learning program. The feedback you provide in this session will allow the *iLookOut team* to learn more about the effectiveness of the learning program. This feedback session will be referred to as a *think-aloud feedback session* in this document. This summary explains the research, which is part of a larger project being funded by the National Institutes of Health. You are urged to ask questions about anything that is unclear to you.

- The purpose of the *think-aloud feedback session* is to improve the quality of questions asked in the *iLookOut* online learning module. Specifically, it will try to determine whether childcare providers interpret the questions and response-options similarly to the researchers who created the questions, and as such whether the questions provide a valid measure of the subject matter.
- This project will be conducted using a special type of feedback process known as a *think-aloud feedback session* that will last approximately 1 hour.
- During the session, you will be provided with various questions that are asked as a part of the *iLookOut* learning module. You then will be asked by an interviewer to discuss your thoughts regarding each question, including how you interpret each question and its response-options.
- These think-aloud feedback session sessions will be audio recorded. After your feedback has been reviewed by the research team and a summary of your feedback has been created, the audio recordings will be destroyed. To protect your privacy, we will not ask for any personally identifiable information during the think-aloud feedback session.
- Participation in the proposed think-aloud feedback session is entirely voluntary, and as such you may choose not to participate.
- If you are willing and able to participate in the think-aloud feedback session, please respond to the research staff through email (ilookout@hmc.psu.edu) or by phone 717-531-0003 x283765.

STUDY00006308 Approval: 12/29/2016 Approval End Date: 12/28/2017 Version Date: 12-19-16

Eligible individuals will receive an email invitation, with information about the scheduling a date, and time of the think-aloud feedback session. The research staff will offer you a series of times and ask you to select the dates and times that are most convenient for you.

- There is no expectation of personal benefit from you taking part in this think-aloud feedback session. By participating in this research, you will helping improve an online training designed to help childcare providers better protect children from child abuse.
- Risks from participation in the think-aloud feedback session include:
 - Some participants may experience psychological discomfort due to the nature of the topic.
 - o Loss of confidentiality if your information or your identity is obtained by someone other than the investigators, but strict precautions will be taken to prevent this from happening. The confidentiality of your electronic data created by you (e.g., emails to the research team) or by the researchers will be maintained to the degree permitted by the technology used. However, absolute confidentiality cannot be guaranteed.
- The Institutional Review Board, the Human Subjects Protection Office and the Research Quality Assurance Office at HMC/PSU, Office for Human Research Protections in the Department of Health and Human Services may need to read a transcript of your thinkaloud feedback session if they need to review this study as part of their duties.
- The Penn State Hershey iLookout Team has hired a group called Research Matters to lead the think aloud sessions. Research Matters staff will be present at the think aloud sessions and will have access to the audio records.
- You will receive a \$50 gift card for providing feedback.

You have the right to ask any questions you may have about this research. If you have questions, complaints or concerns or believe you may have been harmed from participating in this research, you should contact the Principal Investigator, Dr. Benjamin Levi at 717-531-8778. If you have questions regarding your rights as a research subject or concerns regarding your privacy, you may contact the research protection advocate in the HMC Human Subjects Protection Office at 717-531-5687. You may call this number to discuss any problems, concerns or questions; get information or offer input.

You do not have to participate in this research. Taking part in the research study is voluntary. Your decision to participate or to decline the research will not result in any penalty or loss of benefits to which you are entitled.

Tell the researcher your decision regarding whether or not to participate in the research.