



Benefits Department
P.O. Box 2009
Tulsa, Oklahoma 74101

Dear Valued Partner,

On February 21, 2024, QuikTrip was alerted by Change Healthcare about a network outage that is disrupting Change Healthcare's ability to deliver services. This impacts providers who use Change Healthcare to submit claims and for QuikTrip to process payments to providers. QuikTrip is actively working with Change Healthcare to reestablish system connectivity to deliver services. It is estimated for operations to resume the week of March 18th, however there is no guarantee that systems will be fully operational by this date.

Until operations are fully restored QuikTrip will be lenient in applying timely filing deadlines for valued partners. We request your support in providing leniency in honoring contract rates outside of timely payment during this period.

Thank you for your patience and partnership as we navigate this situation. If you have any questions, please email providerdisputes@quiktrip.com.

The QuikTrip Benefits Department