



Children'sSM
Healthcare of Atlanta

Library Resources and UpToDate Registration & Reverification – Off-site

Access

Visit: <https://www.choa.org/medical-professionals/physician-resources>

Under Physician Tools, select [Medical Libraries](#), in the Locations section there is a link to our [Online Portal](#).

Bookmark this page for quick access to all Medical Libraries Resources: <http://liblynxgateway.com/choa>

Off-site physicians and Children's employees will be prompted to login with a Children's network username and password as well as DUO authentication, on the left side of the screen. The Solution Center, 404-785-6767, can assist with network username and password issues.

Advanced practice providers will login with a choa.org or practice provider email on the right side of the screen. For initial login information, contact [Kate Daniels](#) or [Christine Willis](#).

Select UpToDate in the Point of Care Resources section.

Children's Healthcare of Atlanta
Online Medical Library Resources
Powered by LibLynx

Welcome to Children's Healthcare of Atlanta Library Resources Portal

Children's Healthcare of Atlanta employee and physician login
Use your Children's network ID and password to login. Click the button below to start...
Please use your Children's network login

TCCN Advanced Practice Provider Login
Use your choa.org or practice provider email and the password created in LibLynx to login. If you need assistance, contact AskAMedicalLibrarian@choa.org

Email
Password
 Remember me
Forgot your password?
Login

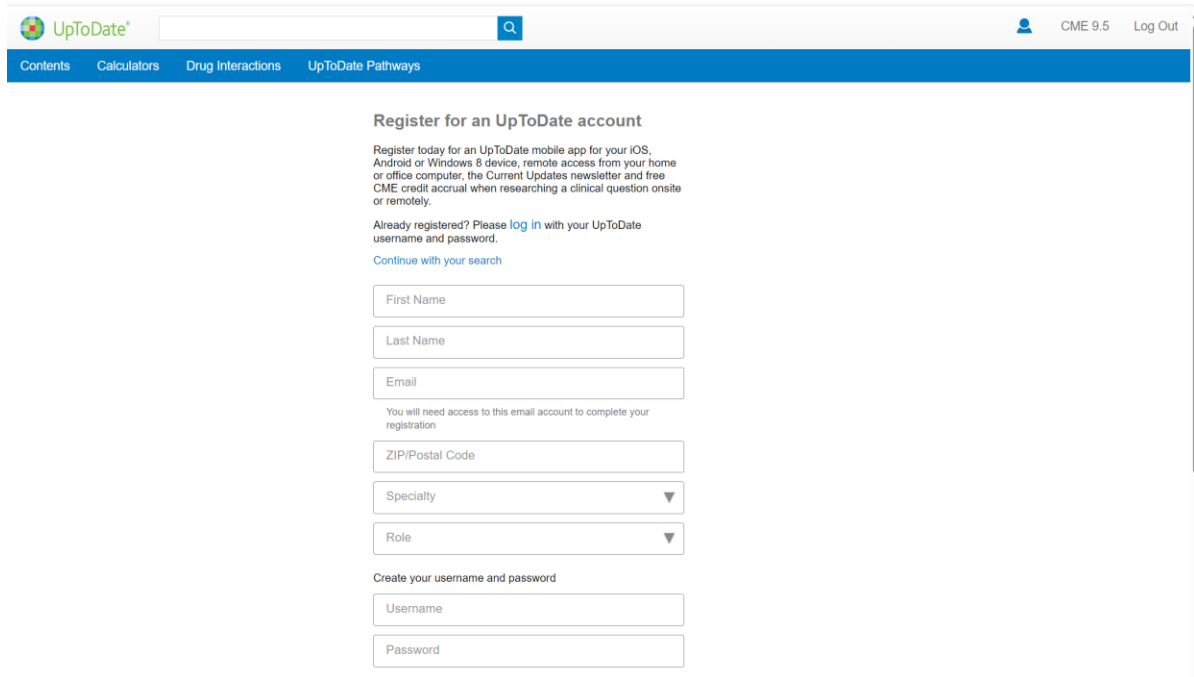
Powered by LibLynx

Registration

Once in UpToDate, you will be prompted to complete a registration form: **the username and password is user-generated**. You will need it to access your CME reports and to download UpToDate Anywhere to your mobile devices.

If you are not prompted to register you can click the drop-down arrow on the top left with Children's Healthcare of Atlanta Inc User and click My Account.

You can use UpToDate without a personal account by simply using the search box.



The screenshot shows the UpToDate website's registration page. At the top, there is a search bar and a navigation menu with links for 'Contents', 'Calculators', 'Drug Interactions', and 'UpToDate Pathways'. The main heading is 'Register for an UpToDate account'. Below this, there is a paragraph explaining the benefits of registration, including access to a mobile app, remote access, newsletters, and CME credit. A link to 'log in' is provided for existing users. The registration form consists of several fields: 'First Name', 'Last Name', 'Email', 'ZIP/Postal Code', 'Specialty' (a dropdown menu), and 'Role' (a dropdown menu). Below these fields, there is a section for 'Create your username and password' with 'Username' and 'Password' fields. A small note states, 'You will need access to this email account to complete your registration.'

Re-verification

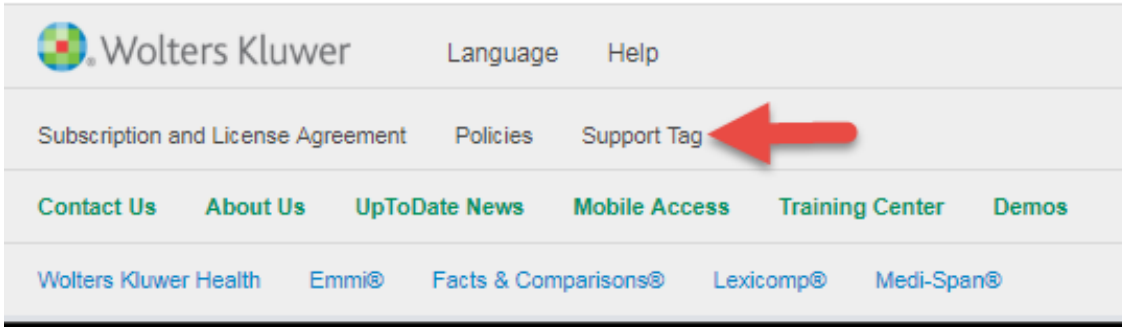
Use ONE of these access points to login to UpToDate with your **user generated password** (not your Children's network ID and password):

1. Navigate to UpToDate in EPIC
2. Use the library page on [Careforce](#)
3. Login to the [Library Portal](#)
4. Visit [UpToDate](#) when connected to the hospital network. Click the log in link on the top right and then enter your user generated UpToDate user name and password. (This will be different than your Children's network ID and PW.) Your username should appear in the upper right corner of the screen.

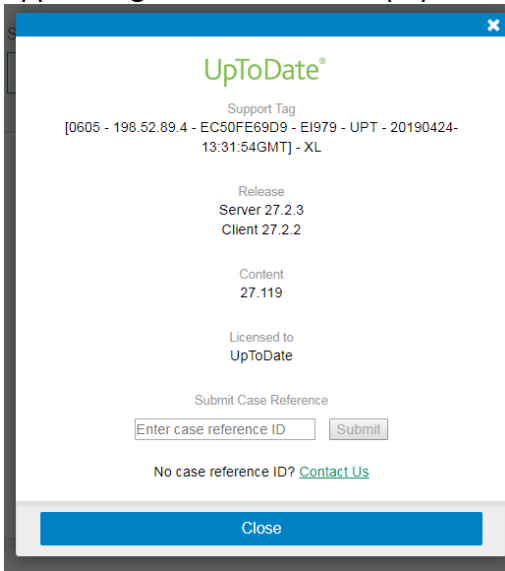
If none of these methods work, follow the steps below to send a screen shot of the support tag to support@uptodate.com

Scroll to the bottom of the UpToDate.com web page and locate the Support Tag text:





Click "Support Tag" text to show the pop-over and screen shot the Support Tag in full.



In some cases, you can simply scroll to the very BOTTOM (footer) of the web page, and in the center at the very bottom is the support TAG.



FAQs

Q: I did not register upon my first access to UpToDate, how do I register now?



A: You may register later by going to the My Account/CME tab and clicking on the Click here to register link.

Q: How do I combine my individual subscription with this registered account?

A: You may combine your active individual account with this institutional account so that all of the CMEs are available in one location. This can be done during the registration process, by using your individual subscription login on the left side of the registration page under Returning User.

If you fail to merge accounts upon registration, you can follow these steps:

1. When in UpToDate click the My Account tab and log in.
2. Select Consolidate accounts from the options listed
3. When prompted, enter the username and password for the second account you would like to merge.
4. Review your account information to ensure it is correct, then click Submit to merge the accounts.

Please note that when merging an individual subscription, once the accounts are merged, you will use your login credentials from the individual subscription to access the combined CME credits.

Q: How do I use UpToDate Anywhere?

A: Download the UpToDate Anywhere app to your smartphone or table; then use the ID and password you created via the Physician Portal when prompted.

Q: How do I change my login?

A: Follow these steps to change your login:

1. Log in to UpToDate
2. Click on the “My Account” tab
3. Click on the Username/Password link
4. Follow on-screen steps to update your login information

Q: Can I have more than one registered account?

A: You may have more than one registered account from various institutions or access points. You may, however merge these accounts together into one master CME bucket by following these steps: Combine accounts during the registration of new account by using the Returning User login on the left side of the registration page. Provide your current account credentials during registration and it will automatically merge your current account with your new account. OR
When in UpToDate click the My Account tab and log in
Select Consolidate accounts from the options listed



When prompted, enter the username and password for the second account you would like to merge. Review your account information to ensure it is correct, click Submit to merge accounts

Q: I merged my registered and individual account. What happens when my individual account expires?

A: When your individual account expires, all access and rights will automatically transfer to those maintained by Children's. There will be no change to your CME records or any other changes that you need to make. Please note that if you did not merge your accounts, you have four months to redeem any remaining credits on your individual subscription; once your account expires, they will not be able to merged.

Q: What happens to my UpToDate account when I leave my employer?

A: Your CME bucket and UpToDate account will remain active and you will be able to process and retrieve any existing CME. Further access to UpToDate content would require purchasing an individual subscription or accessing from another facility that provides institutional access. You must call UpToDate customer service (1.800.998.6374) for assistance as the librarians do not have access to personal account information.

Other questions? Email kate.daniels@choa.org or christine.willis@choa.org

