



July 22, 2022

Dear TCCN Members,

As participants in the TCCN network, we recognize the benefits of active and effective use of information technology by each of you in operational and performance measures. Since 2018, we have successfully collected claims data for all patients and providers through a defined process. In doing so, we have met the requirements of a clinically integrated network while improving accuracy of scorecards and recall lists, thus improving overall care to our patients. In addition, our actions support contract management, which is key to our financial success, as well as to maintaining clinical integration across the Network.

While we have successfully performed this requirement in submitting data to our population health management tool (PHM Tool) in a "manner and timeframe as proscribed by the agreement between the TCCN network and the Network Participants," we have not required a specific timeframe for submitting such data, but rather a suggested submission of claims data within 14 days of the encounter date.

In March 2022, we reviewed the current frequency by which all Network Participants are submitting claims data and found the following information:

- 60% of all PCP TCCN practices submit data within 14 days/less
- 14% submit data between 15-21 days
- 7% submit data between 22-28 days
- 19% submit data more than 28 days after the encounter

With 40% of practices falling outside of the recommended 14-day period for submission, we must institute a submission requirement for all practices. As stated previously, this new requirement should result in improved accuracy of scorecards and recall lists, aid transition to the Innovaccer PHM Tool, support our contract management efforts, and lastly, reduce the amount of time and resources spent in managing non-compliant practices.

After a review of the above information, the TCCN Board of Directors met on May 18, 2022, and revisited the initial recommendation made in 2018. At this time, by vote of the BOD (as allowed by the TCCN agreement with Network Participants), the TCCN BOD requires all practices to submit claims data to the PHM Tool within 14 calendar days of the most recent encounter date. This requirement will take effect beginning August 1, 2022.

If you have any questions regarding this revised requirement, please don't hesitate to reach out to Laura Baldwin at [laura.baldwin@tccn-choa.org](mailto:laura.baldwin@tccn-choa.org).

We appreciate your continued support and collaboration with The Children's Care Network.

Regards,  
TCCN Quality Team