



Department of Neurology

How and when to contact us

MYchart

MYchart allows you to view test results, securely message your child's healthcare team and schedule appointments.

If you do not have a MYchart account, you will need to request access.

To request access online:

- Visit mychart.choa.org/mychart/Authentication/Login
- Click "Sign up now."
- Click "Sign up online" under "No activation code?" and follow the prompts to complete your request.
- A MYchart invitation email will be sent to you within three to five business days after you submit this request.

If you have questions about MYchart, call **404-785-7844**.

Email

You can use our email address to send us medical forms in need of completion and signature, videos of seizure events, refill requests, general non-urgent questions, etc.

pediatricneurologypractice@choa.org

Neurology Clinic

Call our clinic at **404-785-5437** for general questions and concerns. Please be prepared to provide the patient's name, date of birth, and name of their Neurologist. Someone from our contact center will route your call to the appropriate healthcare team member.

Reasons to call our clinic:

- To report seizures to your child's provider
- Medication-related questions
- Medication refills
- Medical form completion request
- Request for test results
- Any other concerns related to your child's neurology diagnosis

After Hours

If you need to speak to a provider at night, on weekends or on holidays, call the clinic number **404-785-5437**, and ask to talk with the on-call neurologist. Please remember to call only for neurological emergencies, not for medication refills or scheduling.

Emergencies

Most seizures stop themselves and many seizures can be stopped by using the prescribed seizure rescue medication. Call 911 for a long seizure or cluster of seizures that do NOT stop with rescue medicine. For all other medical emergencies, please call 911.

Additional Resources

You can visit choa.org/medical-services/neurosciences/epilepsy for more information about our Epilepsy Center.

Follow the QR Code below for the following educational videos:

- "An Overview of Epilepsy and Seizure First Aid"
- "What's a Seizure Action Plan?"
- "What are Rescue Therapies?"
- "Rescue Therapies for Epilepsy"
- "How to Use Rescue Therapies"



Epilepsy Foundation of Georgia

The Epilepsy Foundation of Georgia (EFGA) is the only health agency in Georgia dedicated to serving more than 110,000 Georgians living with active epilepsy statewide. The foundation seeks to improve the quality of life for people with epilepsy and their families through community education activities for all age levels and a comprehensive set of client service programs. The foundation also reaches out to the community at large to reduce the stigma that is often attached to epilepsy and educate the public on seizure recognition and first aid. To learn more, call **404-527-7155** or email epilepsy@epilepsyga.org.

You can also visit epilepsyga.org for information on programs, events and resources.