

Anthem Quality Program Overview



TCCN holds an Enhanced Personal Health Care (EPHC) value-based care program with Anthem. The program is designed to improve patient outcomes and reduce unnecessary health care costs. TCCN utilizes population health and performance management data to assist you in actively maintaining relationships with your patients in the primary care setting.

Incentive Potential

To be eligible for incentives from Anthem, TCCN as a network must meet the Minimum Target for quality.

Once the Minimum Target is met, and the higher the network score, the more incentives TCCN will receive.

TCCN will distribute the earned incentives to practices based on a methodology that is approved by the TCCN Finance and Contracting Committee. The incentive for each participating practice is calculated based upon a percentage of member lives and quality performance.



Measures, Points and Targets

Measures in **BLUE** are the focus for the Calendar Year 2023!

**Please note that the performance listed is from claims incurred through 10/31/2023.*

Measure	TCCN Performance	Minimum Target	Maximum Target	Practice Action
All Cause 30 Day Readmission Rate - Peds	13.74 % *For this measure, the lower the score, the better	18.69 %	8.65 %	TCCN is monitoring progress and will send provider education as needed
Asthma Medication Ratio	81.60 % *TCCN is determining the impact of guideline changes on measure	82.26 %	90.38 %	TCCN is monitoring the impact of the guideline changes to this measure
Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis - Peds	63.53 %	59.42 %	83.45 %	Review scorecard and aim to improve if not meeting min targets
Childhood Immunization Status: MMR	89.12 %	86.32 %	95.00 %	Review scorecard and aim to improve if not meeting min targets
Chlamydia Screening - Peds	42.21 %	18.58 %	38.03 %	TCCN is monitoring progress and will send provider education as needed
Well Child Visits 15-30 Months	89.97 %	85.52 %	95.00 %	Review scorecard and aim to improve if not meeting min targets
Brand Formulary Compliance Rate: Commercial <18	63.77 %	60.29 %	89.17 %	TCCN is monitoring progress and will send provider education as needed
Brand Formulary Compliance Rate: Commercial Adult	71.49 %	83.76 %	95.00 %	TCCN is monitoring progress and will send provider education as needed
Potentially Avoidable ER: Commercial <18	39.25 % *For this measure, the lower the score, the better	58.29 %	26.16 %	TCCN is monitoring progress and will send provider education as needed
Potentially Avoidable ER: Commercial Adult	27.35 % *For this measure, the lower the score, the better	62.80 %	23.17 %	TCCN is monitoring progress and will send provider education as needed

TCCN Support for Practices:

Clinical Practice Guidelines

The first six measures are national measures based from NCQA's HEDIS measures. Clinical Practice Guidelines for these measures can be found at [CMS.gov](https://www.cms.gov) or [NCQA](https://www.ncqa.org) websites.



Measure Definitions

To assist practices with the measure specifications, TCCN created measure definition sheets for each of our focused measures and will be shared with practices.

Anthem Scorecards

TCCN will send practices bi-monthly Anthem Scorecards for the four focused measures identified above. Practices can use the scorecards to view their performance, benchmark performance with like peers, and look to see if they are meeting network targets.

Recall Lists

TCCN will send meaningful and actionable recall lists at least three times throughout 2023. If your practice would like more frequent recall lists to drive visits and meet compliance with the measures, please contact your TCCN Provider Relations Representative.

Sharing of Best Practices

Together we are better! TCCN believes in learning from others and sharing information to help our practices and patients. We will be compiling a list of best practices from our top performers and sharing them with the membership. These nuggets can be applied in your practices if you feel they fit your individual needs.

2023 Timeline

- Anthem Scorecards will be sent bi-monthly
- Anthem Recall lists will be sent at least three times throughout the year
- Targeted practice reach outs are ongoing throughout the year



Questions?

If you have any questions, please contact your practice's TCCN Provider Relations Representative for additional information, or send us an email at contact@tccn-choa.org.

Pursuant to your TCCN Membership and Participation Agreement, you have agreed to keep this information confidential and not disclose this information to any unauthorized third-party, unless such disclosure is required by law, required by Payor Contracts or authorized in writing by TCCN.