

# SPECIAL SYMPOSIUM on Professionalism

## PROMOTING PROFESSIONAL ACCOUNTABILITY, TEAMWORK AND SAFETY:

It Starts with a Cup of Coffee

### OBJECTIVES:

- Define behaviors that undermine a culture of safety
- Discuss barriers to speaking up and reasons for acting
- Describe and practice key elements of 'cup of coffee' conversations



**Lynn E. Webb, PhD**

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School of Medicine*

Vanderbilt University Medical Center

**Tuesday,  
October 24, 2017  
4-5pm**

**VA Medical Center  
3rd floor conference room (3A-300)**

10 N Greene St, Baltimore, MD 21201

Dr. Webb is Assistant Dean for Faculty Development and Assistant Professor of Medical Education and Administration at Vanderbilt University Medical Center. He serves on the faculty of Vanderbilt's Center for Patient and Professional Advocacy and leads the Center's Coworker Observation Reporting System and medical student Professionalism in Learning program. He coordinates the teaching of communication skills in the medical school curriculum and provides individual coaching to practicing physicians who want to improve their communication skills with patients and colleagues.

Dr. Webb came to Vanderbilt in 1993 as chief operating officer for the Vanderbilt Medical Group. He has served as chief executive officer of the Vanderbilt Psychiatric Hospital and chief of staff to the Dean of the School of Medicine. He holds a Ph.D. in educational administration and higher education from Southern Illinois University and Master's in business administration from the University of Illinois.

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