



Leadership and Building Culture In Tribal Retail Operations

May 28-29, 2026
Soboba Casino Resort

Thursday, May 28

Offsite - Pine Room 2 PM - 4 PM **Board of Directors Meeting**
Open to TCSA Members only; RSVP required

Kut room 5:00 - 7:00 PM **Networking Mixer:** Hors d'oeuvres & drinks (no-host bar) and Trivia

Friday, May 29

Kut room 8:00 AM Registration & Breakfast

Kut room 9:00 AM **Tribal Welcome & Blessing: Soboba Tribe, TBD, Tribal Council Chairman**
Introductions & Roll Call - *Isaiah Coley, TCSA Chairperson*

9:30 AM **Member Spotlight #1: Soboba Tribe - TBD, C-Store Director**

9:45 AM **Relationship Building** - Daniel Kuntz, Interim CEO Island Enterprises, Inc.

Hungla room 11:00 AM **Morning Break**

11:15 AM **Training, Retention, And Engagement From Bottom To Top**
Sean Murphy, Terry Glance - Doyle Sheehan

12:15 PM Lunch

1:00 PM **Member Spotlight #2: TBD**

1:15 PM **Building A High-Performance Operations Team**

Jennifer Worgum, Director of Foodservice - Harbor Wholesale

1:55 PM **Mentorship And Succession Plans**

- Isaiah Coley, Assistant Director of Trading Post C-Stores & Fueling Stations, Island Enterprises, Inc.

2:35 PM **Communicating Executive Goals, Trusting Your Management**

- Jennifer Hines, COO Island Enterprises Inc.

3:35 PM **Announcements** - Sarah Lerman, TCSA Executive Director

Shauna Long, Cause Native Solutions - Story telling process & Requests

3:45 PM **Afternoon Break**

4:00 PM **MEMBER TRIBES ONLY: Round Table Focus on Employee Engagement, Retention & Wages**

- Isaiah Coley, TCSA Chairperson

5:00 PM **Adjourn Meeting**

**SAVE THE
DATE!**

TCSA ANNUAL MEETING & TRADE SHOW | Sep 23-24 | Snoqualmie Hotel Casino, Snoqualmie, CA