

Field Service Campaign

Daimler Trucks
North America LLC

September 2017
SF539A

Copy of Notice to Owners

Subject: TBB Saf-T- Liner C2 Entrance Door Welds

Daimler Trucks North America LLC (DTNA), on behalf of its wholly owned subsidiary, Thomas Built Buses (TBB), is initiating Field Service Campaign SF539 to modify Specific Thomas Built Buses Saf-T-Liner C2 buses manufactured March 1, 2007, through August 14, 2017.

On certain vehicles, the welds in the front leaf entrance door may crack.

New brackets will be installed.

To arrange for repairs, you should contact your local Thomas Built Bus dealer. The repair will take approximately half an hour and will be performed at no charge to you. To find a dealer in your area please go to www.thomasbus.com.

This Field Service Campaign will **terminate on February 28, 2019**. Please make sure the campaign is completed prior to this date. Work completed after this date will be done at the customer's expense.

As stated in the terms of your express limited warranty, Thomas Built Buses will not pay for any damage caused by failure to properly maintain your vehicle. Thomas Built Buses considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

If you have any questions about this Field Service Campaign please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday.

THOMAS BUILT BUSES WARRANTY DEPARTMENT
Enclosure