

**Spring 2023 Verbal Judo® Series for Conservation Districts**  
SureStay Plus Hotel by Best Western | Lehigh Valley Hotel and Conference Center  
300 Gateway Drive, Bethlehem, PA 18017  
March 28-29, 2023

**Tuesday, March 28**

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*All sessions and meals are in the **Lehigh Ballroom** except where noted.*

8:00 a.m. – 8:30 a.m.	Registration
8:30 a.m. – 9:00 a.m.	Introduction: Videos of Real-Life Scenarios and Discussion
9:00 a.m. – 10:00 a.m.	Introduction: Goals of the Course, Professionalism
10:00 a.m. – 10:15 a.m.	Break
10:15 a.m. – 11:45 a.m.	The Anatomy of a Verbal Attack Deflectors
11:45 a.m. – 1:00 p.m.	Lunch ( <i>Foundry Restaurant</i> )
1:00 p.m. – 2:45 p.m.	Communication from the Receiver's Point of View
2:45 p.m. – 3:00 p.m.	Break
3:00 p.m. – 4:30 p.m.	The Art of Representation The Art of Translation The Art of Mediation
4:30 p.m. – 5:00 p.m.	The 5-Step Kata

**Wednesday, March 28**

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7:30 a.m. to 8:30 a.m.	Breakfast
8:30 a.m. – 8:45 a.m.	Review
8:45 a.m. – 9:30 a.m.	Practical Exercise
9:30 a.m. – 10:00 a.m.	Role-playing scenarios
10:00 a.m. – 10:15 a.m.	Break
10:15 a.m. – 11:00 a.m.	Role-playing scenarios and discuss 5-Step Kata
11:00 a.m. – 11:20 a.m.	Video and discussion
11:20 a.m. – 12:30 p.m.	L.E.A.P.S – tools to de-escalate
12:30 p.m.	Dismissal