PARTNERS
Improving Lives.
Strengthening Communities.

Provider Alert

April 10, 2020

Time-limited Rate Increase

In our steadfast commitment to you, our providers, Partners has established our **Service Stability Program** to help alleviate the social and economic impacts of COVID-19. Partners will continue to assess every opportunity to support you during this crisis to maintain the highest quality network and ensure that services and supports remain available to members in need. We value the partnership we have with our provider network and the opportunity to work with you to create the greatest shared flexibility and opportunity for rapid, individualized, responses to this crisis.

As part of the **Partners Service Stability Program**, we are implementing a time-limited rate increase for the following services as outlined below. The temporary increase will be retroactive to April 1, 2020. Providers who would like to take advantage of the retroactive rate will need to submit a replacement claim for any claims previously submitted after the April 1, 2020 effective date.

Service Code	Description	Rate Increase	Effective Period
0100	ICF-IDD (this does not include hospitals or State Operated Facilities	10%	April 1, 2020-June 30, 2020
S5145 HA IAFT	Therapeutic Foster Care - Intensive Alternative Family Treatment (IAFT)	20%	April 1, 2020-June 30, 2020
S5145	Level II Family Type - Therapeutic Foster Care	20%	April 1, 2020-June 30, 2020

S5145-TF	Level II Family Type - Therapeutic Foster Care - Trauma Focused	20%	April 1, 2020-June 30, 2020
H2020	Level II Program Type	20%	April 1, 2020-June 30, 2020
H0019-HQ	Residential Level III, four beds or less	20%	April 1, 2020-June 30, 2020
H0019-TJ	Residential Level III, five beds or less	20%	April 1, 2020-June 30, 2020
H0019-UR	Residential Level IV, five beds or less	20%	April 1, 2020-June 30, 2020

Partners will continue to identify innovative ways to collaborate with our providers to meet the needs of our members during this time. Please visit our **Providers COVID-19 webpage** for the latest information about **Partners Service Stability Program** and additional resources available to providers in our network.