NORTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES

Quality, Population Health and Evaluation Unit Updates

Arianna Keil, MD
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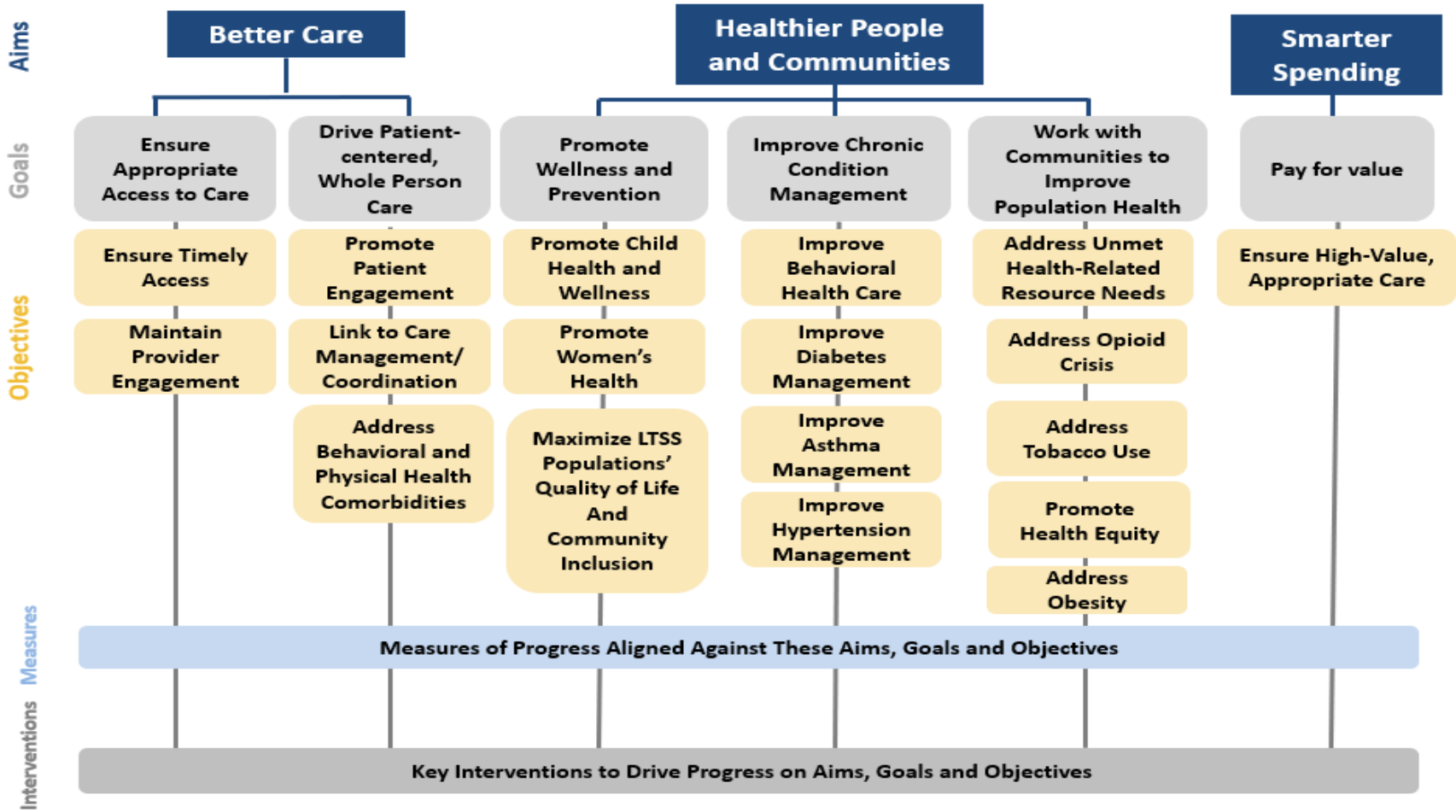
Kristen Dubay
Chief of Population Health, NC Medicaid

Medical Care Advisory Committee (MCAC) Meeting
December 8, 2023

How Do the Three Teams Work Together?



Quality Strategy Framework



https://medicaid.ncdhhs.gov/reports/quality-management-and-improvement

Quality Team Highlight

Plan Performance Improvement Projects

Standard Plans

- Childhood Immunization Status*
- Diabetes Management
- Prenatal and Postpartum Care*
- Health Related Resource Needs Screening*

*: Also Withhold Measures

LME-MCOs

- Follow Up After Hospitalization for Mental Illness
- Follow Up After ED Visit for Mental Illness
- Transition to Community Living

https://medicaid.ncdhhs.gov/medicaid-managed-care-quality-measurement-technical-specifications-manual/download?attachment

Evaluation Team Highlight

Strengthening Connection with NC HealthConnex (NC's Health Information Exchange Authority)

NC HealthConnex as data aggregator

Goals:

- Decrease reporting burden
- Increase data quality for measures requiring patient-level clinical data
    - Hypertension management
    - Diabetes management
    - Depression screening and follow up

https://hiea.nc.gov/

Population Health Team Highlight

Oversee care management programs across our Medicaid populations with a focus on whole-person care provided in community-based settings.

- Standard Plan Advanced Medical Home Tier 3 care management
- Tailored Care Management for Tailored Plan-eligible members
- Care Management for High Risk Pregnancy (CMHRP)and Care Management for At-Risk Children (CMARC) through local health departments and other partners
- ECBI Tribal Option care management
- Community Care of North Carolina primary care case management for Medicaid Direct members
- NC Integrated Care for Kids

Advanced Medical Home | NC Medicaid (ncdhhs.gov); Tailored Care Management | NC Medicaid (ncdhhs.gov); Care Management - EBCI Tribal Option; Care Management for At-Risk Children (CMARC) | NC Medicaid (ncdhhs.gov); Care Management for High-Risk Pregnancies (CMHRP) | NC Medicaid (ncdhhs.gov); Community Care of North Carolina (CCNC) | NC Medicaid (ncdhhs.gov); NC Integrated Care for Kids (InCK) | NC Medicaid (ncdhhs.gov)

Population Health Team Highlight

Oversee value-based care initiatives and health related resource needs programs that are intended to increase quality performance, reduce Medicaid program costs, reward providers for increasing access and quality, and address beneficiaries' unmet resource needs.

- Managed care performance incentive programs
- Healthy Opportunities Pilots

Healthy Opportunities Pilots | NCDHHS