REALIGNMENT REPORT – SEPTEMBER 15, 2021

Every other week, the Realignment Report will provide an "at-a-glance" update on Cardinal Innovations' activities related to the realignment of counties and their members as an FYI for its members, providers, and the community. The report will highlight current cycle accomplishments, address any issues for resolution, and feature important milestones for the upcoming cycle.

Success!

- 9/1/21 – Cabarrus, Union, Stanly to Partners
- 11/1/21 – Forsyth, Davie to Partners
- 12/1/21 – Davidson, Rockingham to Sandhills
- 12/15/21 – Mecklenburg, Orange to Alliance

REALIGNMENT HIGHLIGHTS THIS CYCLE:

Cardinal worked with NC-DHHS to enable delegation of providers' credentials!
Cardinal is using its daily staff coverage & reassignment plan to ensure continuity of care!

REALIGNMENT

- Cardinal has redesigned and updated its realignment web page to direct members and their families, providers, and the community to ongoing realignment information.
- Cardinal's Realignment Core Team of executive leaders is meeting weekly with teams of their Partners/Alliance/Sandhills counterparts to monitor project management and transition milestones.

MEMBERS

- Cardinal reminds its members in transitioning counties that all contacts, services, and supports will continue by Cardinal until the go-live date; members are encouraged to reach out to their care coordinators and Cardinal's Member Support Line (1-833-580-1965) if assistance is needed prior to the go-live date.
- Cardinal has transmitted files of members eligible for transition to each of the 3 LME/MCOs, to enable initial letter notification to the realigning members.
- Cardinal held its kick off meeting with Sandhills Center's subject matter experts to initiate transition planning.
- Joint LME/MCO subject matter expert (SME) groups meet regularly during the transitions to share program and county specific services and processes to facilitate continuity of care. Alliance and Sandhills SMEs have begun care transition discussions.
- Cardinal encourages its transitioning members to participate in Alliance and Partners education and outreach efforts, and to visit Sandhills realignment website.

PROVIDERS

- Cardinal has transmitted its list of active providers to each of the 3 LME/MCOs.
- Cardinal encourages providers to participate in Alliance and Partners outreach efforts and to visit Sandhills realignment website.

COMMUNITY

- Cardinal's CFACs have agreed to meet at their regular times and days in September but will convene in two groups beginning in October—one for those counties consolidating with Vaya and one for those counties realigning with other LME/MCOs.
- Cardinal's community representatives met with Davidson and Forsyth Counties' realignment oversight committees to review transition processes, timelines, and expectations. Rockingham and Davie's are scheduled for this week.
- Cardinal has inventoried all of the community and member engagement committees active in the realigning counties to ensure proper notification of those disbanding after realignment and support for those continuing post go-live date.

For more information, visit https://www.cardinalinnovations.org/County-Realignment.