Update to Benchmarks

NC Department of Health and Human Services

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Agenda

- Child Welfare Transformation
- Organizational Changes
- Training Update
- Bridge Funding

Child Welfare Transformation

Transforming Child Welfare and Family Well-Being Together: A coordinated action plan for better outcomes.

A DHHS cross-sector and stakeholder approach

Leadership and Management of Services

- 2 Leadership Positions to provide:
  - Deputy Director of Practice: Oversight and Innovation of Policy and Practice
    - Adrian Daye
  - Deputy Director of Operations: Implementation of Services and CQI
    - Tammy Shook, Interim

- Delineation for specific functions of Child Welfare with Section Chiefs
  - Four Sections to manage the day-to-day work
  - Assigned to specific functions for continuity and consistency of operations
    - Carla McNeill, Permanency
    - Kathy Stone, CPS and Prevention
    - Kimaree Sanders, Licensing and Regulatory Interim
    - County Operations, Vacant

Child Welfare Section

Deputy Director Practice

Chief of Safety & Prevention

- Child Protective Services
  - Intake
  - Assessments
  - In Home
- Community Based Child Protection Team
- Child Fatality Reviews

Chief of Permanency

- Foster Care Services
- Transition Aged Youth Services
- Adoption & Kinship Care Services

Deputy Director Operations

Chief of County Operations

- Constituent Concerns
- CQI
- Quality Assurance (CFSR case reviews)
- Training and Work Force Development

Chief of Regulatory & Licensing

- Licensure of Foster Homes and Residential Child Care Facilities
- Oversight of private foster and adoption agencies
- IV-E Coordination
- Interstate Compact Placement of Children

Assessment: Pre-Service Training Redesign

National Best Practice for Training	• Research from other County Administered States • Results from return on investment for other training systems • Use of latest technology in training
Focus Groups and Interviews	• Identified key stakeholders including ULT, Design Teams • Recent New Workers and Supervisors
Review of Pre-Service Training and 200-Level Courses	• Review of current topics and gaps for Pre-Service Training • Review of current topics and gaps for 200-Level Courses

Pre-Service Training Re-Design Timeline



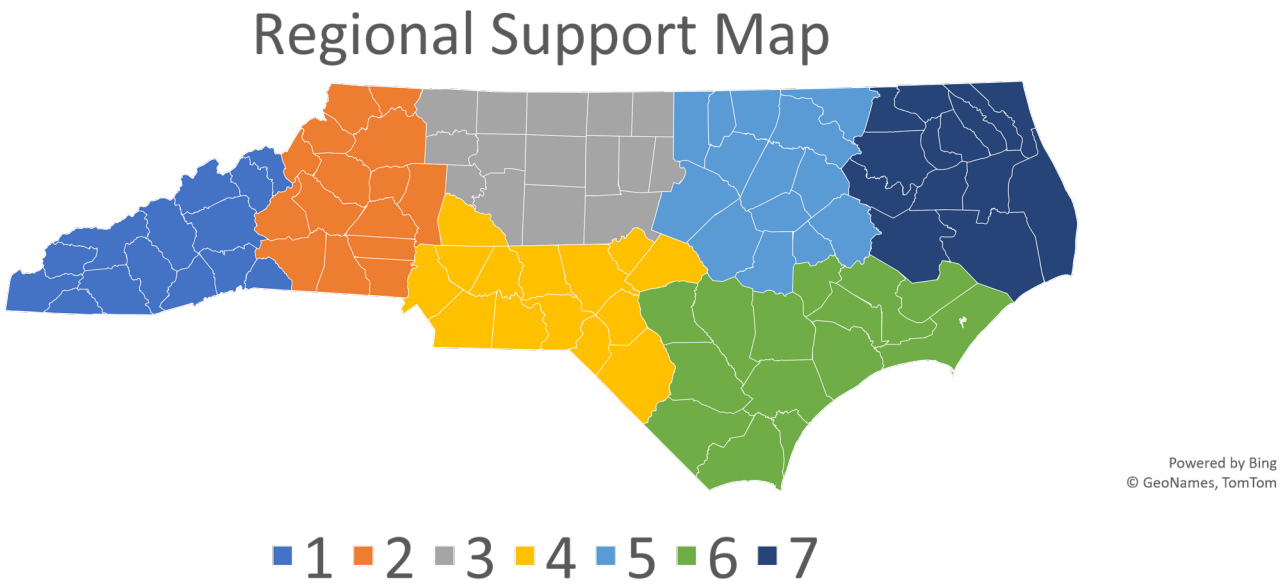
12-MONTH TIMELINE

New Regional Support Positions

- Allocation of $900,000 for up to 15 positions
- With federal revenues allows for 14 positions

Breakdown of Positions:

- 2 Local Business Liaisons
- 2 Adult Services CQI
- 2 CPS Rapid Response Intake line
- 8 for Child Welfare CQI positions



Bridge Funding

- The legislature approved non-recurring bridge funding for SFY 2022 and 2023.
- The bridge funding replaces lost revenue for IV-E eligible children placed in group facilities after 10/1/2021.
- The purpose of the bridge funding is to give the state time to build capacity to place children in kinship and foster care.
- The loss in revenue—if NC continues to place children in group care at the same rate—is calculated at over $15 million annually, $14 million for non-treatment childcare facility placements.
- Without Bridge Funding, by statute, NCDSS and the counties would split the increased non-federal cost 50-50.
- Bridge funding ends June 30, 2023. Beginning July 1, 2023, the board cost of group placements after 14 days is split 50-50 between the state and counties without additional funding.