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December 2020

Your source for Important News and Information

The electronic newsletter from the USPS Headquarters - Industry Engagement & Outreach team - summarizing recent USPS news and developments

PRC Approves Domestic Competitive Prices for 2021

The Postal Regulatory Commission (PRC) approved the domestic competitive price changes to take effect Jan. 24, 2021.

The prices, approved by the PRC, will raise Shipping Services product prices approximately 3.5 percent for Priority Mail service, and 1.2 percent for Priority Mail Express service. Shipping Services price increases vary by product. Although Mailing Services price increases are based on the consumer price index, Shipping Services prices are primarily adjusted according to market conditions.

The domestic Priority Mail Flat Rate Retail price changes are:

Product	Current	Approved Increase
Small Flat-Rate Box	\$8.30	\$8.45
Medium Flat-Rate Box	\$15.05	\$15.50
Large Flat-Rate Box	\$21.10	\$21.90
APO/FPO Large Flat-Rate Box	\$19.60	\$20.40
Regular Flat-Rate Envelope	\$7.75	\$7.95
Legal Flat-Rate Envelope	\$8.05	\$8.25
Padded Flat-Rate Envelope	\$8.40	\$8.55

The Postal Service has some of the lowest letter-mail postage rates in the industrialized world and continues to offer a great value in shipping. Unlike some other shippers, the Postal Service does not add surcharges for fuel, residential delivery or regular Saturday delivery.

Source: *USPS Industry Alert dated December 10*

Central Area – New Vice President

Krista Finazzo has been named retail and delivery operations vice president for Central Area, a role she has filled on an acting basis since August.

Central spans a 450,000-square-mile region that includes 10 states. The area has 33.6 million delivery points, more than 8,100 facilities, approximately 109,000 employees and an annual operating budget that exceeds \$9 billion.

The Postal Service established the area during the realignment that was announced in August. The area includes districts that once made up parts of Eastern, Great Lakes and Western areas.

In her new role, Finazzo is responsible for Central Area's operations, including retail, delivery and customer service as well as administrative functions.

Previously, Finazzo served as district manager for Greater Michigan District. She also worked in Package Services' product development division, where she helped design, develop and deploy Parcel Return Service.

Other assignments include serving as customer advocate and customer relations executive manager, and she later served as chief of staff for the chief operating officer, where she developed the #PostalProud initiative.

Finazzo began her career as a letter carrier in 1992.

Source: *USPS Industry Alert dated December 7*

New Vice President, Transportation Strategy

The Postmaster General has announced the appointment of Peter "Pete" Routsolias as Vice President, Transportation Strategy, reporting to Chief Commerce and Business Solutions Officer and Executive Vice President Jacqueline Krage Strako.

An international logistics and operations executive with more than 25 years of experience, Pete has a successful track record in effectively managing multi-million-dollar supply chains, creating and implementing new business processes, and developing strategic plans that deliver positive bottom-line results.

The Vice President, Transportation Strategy, is a new position for the Postal Service, established with the announcement of our business structure realignment this past August. In this role, Pete will lead the strategic design of a world-class transportation network; and develop cost and service-enhancing processes to enable optimization and execution through plants and delivery sortation operations.

Pete has served as senior vice president, transportation, at Ashley Distribution Services; vice president, transportation, at Univar Solutions; and vice president, transportation and network planning at XPO Logistics; as well as holding director and executive level positions at Schneider Logistics, Exel Logistics, DSC Logistics, and Roadway Express.

He holds a bachelor's degree in management from Indiana University, and an MBA from Purdue University.

Source: *USPS Industry Alert dated December 18*



Central Area Retail and Delivery Operations
Vice President Krista Finazzo

USPS New Business Calculator

The Postal Service has launched the new and improved Business Calculator located in the PE Tools dropdown on Postal Explorer. The new Business Calculator supports both Domestic and International services in one calculator. The new design offers clear streamlined navigation that allows you to step through mailing scenarios. It is an easy to use tool that provides answers to very complicated business rules. It supports novice and experienced mailers. The responsive design makes web pages render well on a variety of devices and screen sizes.

New functions include:

1. "New Mailing" - Name your mailing scenario, add or delete to the mailing, go to the statement to select extra services
2. "Manage Mailings" – Go to statement or delete mailing
3. The ability to select multiple mail classes (products) at the same time for comparison on costs

The existing Domestic/International Business Calculators will remain on the PE Tools dropdown until March 19, 2021. You can explore the new calculator at <https://postcalc.usps.com/business>.

<https://pe.usps.com/> (Postal Explorer)

Source: *USPS Industry Alert dated December 18*

Here and there - Informed Delivery now allows multiple addresses

The Postal Service has upgraded Informed Delivery to better serve customers who have more than one address. The free feature allows users to digitally preview their mail and manage incoming packages from their computers, smartphones and other devices.

Until recently, customers with more than one address had to create separate Informed Delivery accounts for each address. With the new enhancements, customers can now set a primary residential address and a secondary PO Box address under one Informed Delivery account.

This upgrade will allow customers to toggle between the two addresses from their Informed Delivery dashboard to view their incoming mail and packages. Customers also will be able to manage their enrollment preferences for each address on their online profile.

More information about Informed Delivery is available on usps.com.

Source: *USPS News Link, Washington, DC*

**2021 - 2022 POSTAL CUSTOMER COUNCIL ADVISORY COMMITTEE (PCCAC)
INDUSTRY BOARD MEMBERS**

As we come upon the **60th Year Anniversary** of the Postal Customer Council (PCC), we recognize that strong leadership has been the core component for its success. Specifically, we acknowledge the PCC Advisory Committee (PCCAC), our national leadership team, for positioning the PCC for success for many years to come. We are pleased to welcome and announce our newly appointed PCCAC industry members whose terms begin on January 1, 2021 and extend a heartfelt thanks to those who served before them.



**DINA KESSLER
NATIONAL INDUSTRY CHAIR**

Dina is President and Co-Founder of Kessler Creative, a multi-million-dollar company, with over 60 staff members. Kessler specializes in helping their clients with response driven mail solutions, as well as printing, creative and wide-format services. They help clients in a variety of industries including financial, health, education, and non-profit.

Dina is a member of the Northeast Florida PCC and previously served as the Industry Co-Chair. Her PCC won PCC of the Year – Large Market in 2019.

**NEAL FEDDERMAN
NATIONAL INDUSTRY VICE-CHAIRPERSON**



Being the first mailroom associate for CarMax 19 years ago, Neal has been instrumental in assisting CarMax with creating an environment no longer known as a “mailroom”, but CarMax’s Parcel and Mail Operations Department. Neal serves as the Senior Manager and has assisted CarMax in understanding rules and regulations regarding mailing and shipping compliance with the Postal Service and other 3rd party carriers.

Neal is an Executive Board member of the Central Virginia PCC and previously served as its Industry Co-Chair.



**GLEN SWYERS
INDUSTRY CO-CHAIR, EDUCATION PROGRAMMING SUB-COMMITTEE**

Glen is the Director of Marketing Integration and Analytics and the National Mailing and Fulfillment Subject Matter Expert for the newly named The IMAGINE Group. His company has locations in Burbank CA, Minneapolis and Shakopee MN, Grayslake, IL, and Charlotte NC.

Glen is the Industry Co-Chair for the Greater Charlotte PCC. He won the 2018 Gold, Industry Member of the Year PCC Leadership Award.

MARK FALLON
INDUTRY CO-CHAIR, STRATEGIC INNOVATION & PCC POLICY SUB-COMMITTEE



Mark is President and CEO of The Berkshire Company, an independent consulting firm specializing in mail and document processing strategies. The company develops customized solutions integrating proven management concepts with emerging technologies to achieve total process management. Mark offers a vision of the document that integrates technology, data quality, process integrity, and electronic delivery. Recognized as one of the leading technologists in the print/mail industry, Mark is the author of the "Digital Document Command Center" model.

Mark is member of the Providence and Greater Boston PCCs.

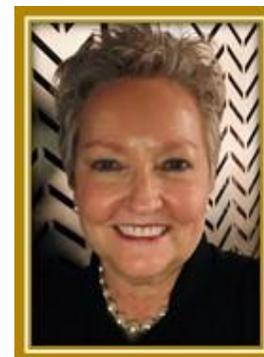


KATHY HALL
INDUSTRY CO-CHAIR,
COMMUNICATIONS & MARKETING SUB-COMMITTEE

Kathy formed ATIME4Marketing about three years ago as a Multi-Channel Marketing Consultancy to continue the work from her time served with the Postal Service HQ Marketing team, providing consultative solutions to major corporations. ATIME4Marketing coordinates award winning strategic marketing material for higher education, non-profit and businesses. Kathy's marketing collateral has helped increase fundraising by 72% for one of her state contracts.

Kathy is the Industry Co-Chair of the Houston PCC and won the 2020 Silver PCC Industry Member of the Year PCC Leadership Award.

MARGARET VICKERS
INDUSTRY CO-CHAIR, MEMBERSHIP GROWTH & RECRUITMENT
SUB-COMMITTEE



Margaret has been the Director of Enterprise Business Solutions at American Fidelity Assurance Company since 2013. In this role, she oversees American Fidelity's Press, Mail Center and Document Management functional areas. Margaret has been with American Fidelity for 35 years. During her tenure, she has held numerous positions including, Assistant Vice President for Life Sales & Marketing; Training and Project Management; Third Party Administrators; and New Business, Customer Service, Underwriting, Licensing, Commission and Premium Accounting.

Margaret is the Industry Co-Chair of the Greater Oklahoma PCC.



ROB HANKS
PCC MEMBER-AT-LARGE

Rob is an Inside Sales Representative at Suttle-Straus and has more than 25 years of experience in direct mail. Rob enjoys the challenges of mailpiece design within postal regulations and helping clients save on postage costs. Suttle-Straus provides comprehensive marketing solutions, including creative design, mailing, fulfillment, distribution, displays, signage, promotional products, conventional, and digital printing.

Rob is the Industry Co-Chair for the Greater Madison Area PCC and won 2019 PCC of the Year – Small Market Leadership Award.

SUZI OSWALD
PCC MEMBER-AT-LARGE



Suzi has nearly 25 years of experience in the printing and direct mail industry. She brings dedication and a strong work ethic to every role and is passionate about creating a positive, high-energy environment while leading, teaching, and helping others. As a Data Services Expert at SeaChange Print Innovations of Minneapolis, MN, Suzi is always looking to learn more, make improvements, and apply the latest technologies. SeaChange – a WBENC certified company – provides a full range of print, mail, and election services with HiTrust Certification and HIPAA and SOC Compliance.

Suzi is an Executive Board member of the Twin Cities PCC, winner of the 2020 Silver Communication Program Excellence PCC Leadership Award.

On behalf of the United States Postal Service and the PCC Community, we welcome and congratulate our newest PCCAC members and look forward to a successful future.

And a heartfelt THANK YOU to our - OUTGOING PCCAC INDUSTRY MEMBERS

Once again on behalf of the United States Postal Service and PCC Community we would like to extend our sincerest thanks to our outgoing PCCAC Industry members for their leadership, dedication, commitment, and endless contributions to the PCC Community.



CATHY RUPARD
NATIONAL PCCAC INDUSTRY CHAIR
2017-2020



JUDITH E. ANTISDEL
NATIONAL INDUSTRY VICE-CHAIR
2017-2020



**DIANE WINTER
INDUSTRY CO-CHAIR STRATEGIC
INNOVATION AND PCC POLICY
2017-2020**

Source: *PCC INSIDER - DECEMBER 2020 EDITION*

Motor Vehicle Safety Month - USPS promotes safe winter driving



While safe driving is important year-round, it is particularly critical during the busy holiday season.

USPS Motor Vehicle Safety Month, a time to raise employee awareness about the importance of safe driving — especially during the busy holiday season — is underway.

While safe driving is important year-round, it is particularly critical in December and

January when the organization historically experiences increases in vehicle accidents as employees, including new temporary hires, navigate inclement weather and wintry roads to make deliveries.

In 2020, postal employees experienced more than 26,000 motor vehicle accidents.

Many accidents are caused by distraction or haste, when inexperienced employees drive unfamiliar vehicles in unfamiliar territory, or when experienced employees fail to follow established safe driving procedures. Almost two-thirds of USPS motor vehicle accident fatalities last year were due to employees not wearing seatbelts.

The Postal Service is distributing stand-up talks throughout December on defensive driving, wearing seatbelts, distractions and winter driving.

Motor Vehicle Safety Month is part of the Postal Service's continuing effort to promote a safety culture that reduces vehicle accidents through training, renewed emphasis on basic safety practices and good driving behavior.

Source: *USPS News Link, Washington, DC*

Package protection - Inspection Service provides anti-theft tips

The Postal Inspection Service is on a mission to keep safe the billions of mailpieces expected to travel by way of USPS this holiday season. To support this effort, the law enforcement agency has introduced a Holiday Readiness website with resources to deter package theft, including these six tips:

- **Don't leave delivered mail and packages unattended.** Mail and packages should not be left uncollected on porches or in mailboxes for any length of time.
- **Going out of town? Hold mail at the local Post Office.** Customers planning on being away from home are encouraged to take advantage of the USPS Hold Mail service.
- **Plan ahead. Ship using Hold for Pick Up.** Customers either sending or receiving packages can have those items held at the destination Post Office for pickup.
- **Customize the delivery.** Package recipients can have their carrier leave the parcel in a specified location.
- **Secure the shipment using USPS Special Services.** Services such as Signature Confirmation and Registered Mail ensure the mailpiece ends up in the right hands.
- **Monitor your front door.** If you have a camera security system, make sure it captures activity at your front door and mailbox.

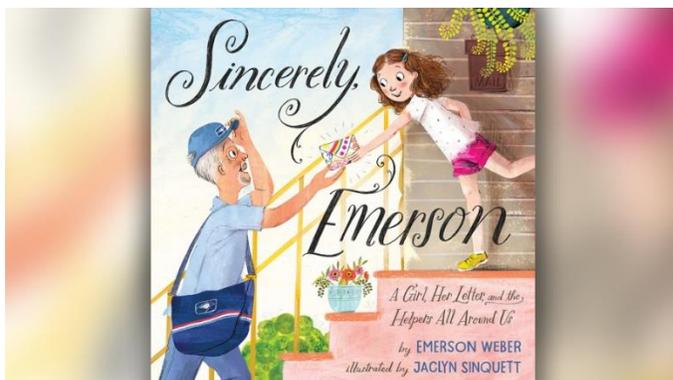
To spread the word, the Inspection Service is releasing six video public service announcements, each focused on one of these tips. The PSAs are available on the agency's YouTube channel.

Contact information for the Inspection Service is also available on the site.

If customers notice an unfamiliar vehicle following a USPS vehicle or unknown persons loitering around mailboxes, they should call their local police department immediately and then call the Inspection Service at 877-876-2455.

Source: *USPS News Link, Washington, DC*

By the book - Young author pens tribute to postal workers



"Sincerely, Emerson: A Girl, Her Letter and the Helpers All Around Us" was published Dec. 8.

The South Dakota girl whose appreciation for the Postal Service captured headlines at the outset of the coronavirus pandemic has written a children's book about the experience.

"Sincerely, Emerson: A Girl, Her Letter and the Helpers All Around Us" was published Dec. 8 by HarperCollins.

"It's kind of crazy," said the author, Emerson Weber. "This all started out with me just wanting to thank my mail carrier."

In April, Emerson, 11, who lives in Sioux Falls, wrote a note of thanks to her letter carrier, Doug Scott, for collecting and delivering the letters she writes to her friends and family. Touched by the gesture, Scott shared the note with a supervisor, who then included it in a local USPS newsletter.

Before long, Emerson began receiving replies from postal workers across the nation. The story soon found its way to social media, where Emerson caught the attention of her idol, Taylor Swift, and others — including a HarperCollins editor who signed the young writer to a deal and put her book on the fast track for publication during the holiday season.

In addition to Emerson’s words, “Sincerely, Emerson” features colorful illustrations by Jaclyn Sinquett, including pictures of Scott.

“It looks like me. Too much gray hair, though,” he said with a chuckle.

Scott, who works at Southwest Annex, said he’s not used to being in the limelight, but he’s glad to be an important part of Emerson’s life and to help showcase USPS. “It is good for the Post Office to get some good press. People can see what we do every day,” he said.

While Emerson appreciates the opportunity, she also wants to keep the attention on her inspiration: the Postal Service. “It is really meaningful that this story is going to get out,” she said. “It really brings attention to postal workers. We really need them.”

Source: *USPS News Link, Washington, DC*

Honorable mention - USPS wins wounded veteran employer award

The Postal Service workforce includes more than 100,000 current or former service members.

The Postal Service was recently recognized for its contributions as an employer of wounded military veterans.

USPS received the Wounded Veteran and Military Caregiver Employment Award during a virtual awards ceremony on Nov. 18. The award, presented by the Hiring Our Heroes initiative, is awarded to a company or organization that demonstrates leadership in addressing the employment challenges facing wounded veterans and military caregivers.

Hiring Our Heroes, a program of the U.S. Chamber of Commerce Foundation, is a nationwide effort to connect veterans, service members and military spouses with meaningful employment opportunities.

Postmaster General Louis DeJoy accepted the award on behalf of the organization, delivering remarks in a prerecorded message.



“We have long recognized the skills that veterans bring to the table,” DeJoy says in the video. “They have a fantastic work ethic, they’re disciplined and resilient, they solve problems and deliver results. They’re the kind of people you want on your team.”

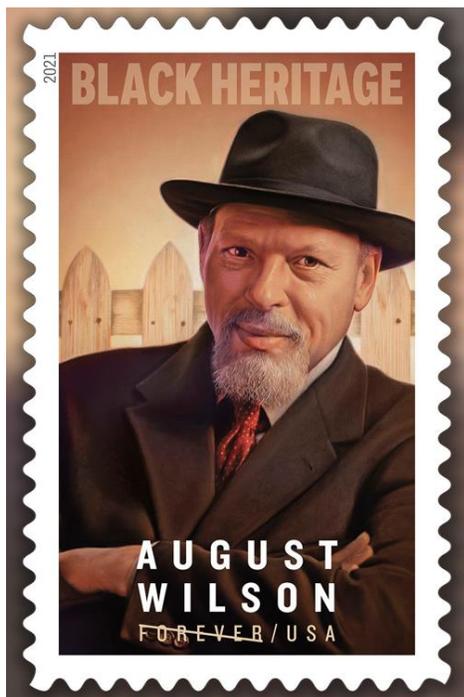
Past recipients of the award include the Wounded Warrior Project, USAA and the Elizabeth Dole Foundation.

The Postal Service workforce includes more than 100,000 current or former service members. USPS has also been recognized as one of the nation’s top employers of veterans by Viqtory, a media and marketing company that produces magazines and websites for veterans and service members.

The Wounded Veteran and Military Caregiver Employment Award ceremony can be viewed on the Hiring Our Heroes site at: www.hiringourheroes.org/watch/

Source: *USPS News Link, Washington, DC*

Center stage - Stamp to honor playwright August Wilson



The 44th Black Heritage stamp, to be released Jan. 28, will honor playwright August Wilson.

The Postal Service will release a stamp next month honoring August Wilson, the award-winning playwright of “Fences” and other African American dramas.

The stamp — the 44th entry in the Black Heritage series — will be released Jan. 28 and dedicated that day during a virtual ceremony on the USPS Facebook and Twitter pages.

Hailed as one of the nation’s greatest playwrights, Wilson (1945-2005) brought nonmusical African American drama to theater’s forefront.

In addition to “Fences,” his plays include “Ma Rainey’s Black Bottom,” “Joe Turner’s Come and Gone” and “The Piano Lesson.”

Wilson received several honors for his works, including seven New York Drama Critics’ Circle Awards; a Tony Award, for “Fences”; and two Pulitzer Prizes, for “Fences” and “The Piano Lesson.”

The Postal Service announced the August Wilson stamp and unveiled several other planned releases, including stamps honoring nuclear physicist Chien-Shiung Wu and Japanese American soldiers of World War II.

Source: *USPS News Link, Washington, DC*

Looking ahead – January Fun Facts

REMINDER: January MTAC is the 26TH – 28TH – MARK YOUR CALENDARS!

DID YOU KNOW:

January 1 is New Year's Day. How could we forget? Happy New Year everyone!

January 5 brings Twelfth Night, an English folk custom that marked the end of Christmas merrymaking, and in ancient Celtic tradition, the end of the 12-day winter solstice celebration. On Twelfth Night, it was customary for the assembled company to toast each other from the wassail bowl.

January 6 is Epiphany. According to the New Testament's Gospels, on this date the Magi—the three wise men or kings—venerated and brought gifts to the infant Jesus.

January 17 is Benjamin Franklin's birthday. He was not only a world-renowned statesman, inventor, and scientist, but was also fascinated by agriculture.

January 18 is Martin Luther King Jr. Day (observed). This holiday is held on the third Monday in January and honors the principles of this civil rights leader and Nobel Prize Winner dedicated to nonviolence.

January 20 is Inauguration Day, which is the day that the next U.S. president is sworn into office.

And also:

January 14 – Dress Up Your Pet Day.

January 21 – National Hugging Day – Sorry we can't observe this one yet.

January 28 – Data Privacy Day – This should be every day.

January 29 - Fun at Work Day – Or fun at home day? Perhaps just fun day.

And this is interesting: The Full Wolf Moon

January's full Moon, the full Wolf Moon, reaches peak illumination at 2:18 P.M. EST on Thursday, January 28, 2021. It can be seen rising from the horizon around sunset that evening. Why is it called the Full Wolf Moon? We're glad you asked.

The full Moon for January was called the Full Wolf Moon because wolves were more often heard at this time. It was traditionally thought that they howled due to hunger, but there is no evidence for this. However, wolves do tend to howl more often during winter months, and generally howl to define territory, locate pack members, and gather for hunting.

**Thank you as always for taking the time to read our newsletter and
Happy Holidays!**

Federal Register Notices:

Published in the Federal Register December 22, 2020

International Mailing Services: Mailing Services Product and Price Changes (Doc # 2020- 27021)

AGENCY: Postal Service

ACTION: Final Rule.

SUMMARY: On October 15, 2020, the Postal Service published proposed product and price changes to

reflect a notice of price adjustments filed with the Postal Regulatory Commission (PRC). The PRC found that price adjustments contained in the Postal Service's notification may go into effect on January 24, 2021. The Postal Service will revise Notice 123, Price List to reflect the new prices.

DATES: The revisions to Notice 123, Price List, are effective January 24, 2021.

FOR FURTHER INFORMATION CONTACT: Kathy Frigo at 202-268-4178.

Published in the Federal Register December 22, 2020

New Mailing Standards for Domestic Mailing Services Products (Doc # 2020- 27020)

AGENCY: Postal Service

ACTION: Final Rule.

SUMMARY: On October 9, 2020, the Postal Service (USPS®) filed a notice of mailing services price adjustments with the Postal Regulatory Commission (PRC), effective January 24, 2021. This final rule contains the revisions to Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM®) to implement the changes coincident with the price adjustments.

DATES: Effective Date: January 24, 2021.

FOR FURTHER INFORMATION CONTACT: Jacqueline Erwin at (202) 268-2158 or Dale Kennedy at (202) 268-6592.

Published in the Federal Register December 18, 2020

Notice of Changes to Postal Service Standard 4C (Doc # 2020-27886)

AGENCY: Postal Service

ACTION: Notice of Changes and Request for Comments.

SUMMARY: The Postal Service is updating the Postal Operations Manual (POM) to revise Standard 4C concerning apartment parcel locker ratios.

DATES: Comments must be received by January 19, 2021.

FOR FURTHER INFORMATION CONTACT: The Growth Coordinator Administrator at Delivery.Growth@usps.gov.

Published in the Federal Register December 15, 2020

Modified System of Records (Doc # 2020- 27514)

AGENCY: Postal Service

ACTION: Notice of a modified system of records.

SUMMARY: The United States Postal Service® (Postal Service) is proposing to modify a Customer Privacy Act System of Records (SOR) to enhance an ongoing initiative to identify, prevent and mitigate potentially fraudulent activity within the Change-of-Address and Hold Mail processes.

DATES: These revisions will become effective without further notice on January 14, 2021, unless, in response to comments received on or before that date result in a contrary determination.

FOR FURTHER INFORMATION CONTACT: Janine Castorina, Chief Privacy and Records Management Officer, Privacy and Records Management Office, 202-268-3069 or privacy@usps.gov.

Negotiated Service Agreements:

International Product Changes-**International Priority Airmail, Commercial ePacket, Priority Mail Express International, Priority Mail International & First-Class Package International** Service Agreement:

International Product Changes-**International Priority Airmail, Commercial ePacket, Priority Mail Express International, Priority Mail International & First-Class Package International** Service with Reseller Agreement:

International Product Changes-**International Priority Airmail, International Service Air Lift, Commercial ePacket, Priority Mail Express International, Priority Mail International & First-Class Package International** Service with Reseller Agreement: [12/28/2020 – \(Doc# 2020-28573\)](#)

International Product Changes-**Priority Mail Express International, Priority Mail International & Commercial ePacket Duty and Tax** Chargeback Agreement:

International Product Changes-**Priority Mail Express International, Priority Mail International and First-Class Package International** Service Agreement:

International Product Changes-**Priority Mail Express International, Priority Mail International, First-Class Package International Service and Commercial ePacket** Agreement:

International Product Changes-**International Priority Airmail, Commercial ePacket, Priority Mail Express International, Priority Mail International & First-Class Package International** Service with Reseller Agreement:

International Product Changes-**International Priority Airmail** Agreement:

International Product Changes-**Competitive Multi-Service Commercial Contracts 1:**

Product Changes-**Priority Mail Express, Priority Mail, First-Class Package Service and Parcel Select Service** *Negotiated Service Agreements:*

Product Changes-**Priority Mail Express, Priority Mail and First-Class Package Service** *Negotiated Service Agreements:*

Product Changes-**Priority Mail Express, Priority Mail and First-Class** *Negotiated Service Agreements:*

Product Changes-**Priority Mail Express and Priority Mail** *Negotiated Service Agreements:*

Product Changes-**Priority Mail Express** *Negotiated Service Agreements:* [12/23/2020 – \(Doc# 2020-28445\)](#)

Product Changes-**Priority Mail** *Negotiated Service Agreements:* [12/23/2020 – \(Doc# 2020-28449\)](#), [12/23/2020 – \(Doc# 2020-28451\)](#), [12/23/2020 – \(Doc# 2020-28446\)](#)

Product Changes-**Priority Mail and First-Class Package Service** *Negotiated Service Agreements:* [12/23/2020 – \(Doc# 2020-28450\)](#), [12/23/2020 – \(Doc# 2020-28443\)](#), [12/23/2020 – \(Doc# 2020-28448\)](#)

Product Changes-**Priority Mail, First Class and Parcel Select** *Negotiated Service Agreements:*
[12/23/2020 – \(Doc# 2020-28447\)](#)

Product Changes-**Priority Mail and Parcel Select** *Negotiated Service Agreements:*

Product Changes-**First-Class Package Service** *Negotiated Service Agreements:*

Product Changes-**Parcel Select** *Negotiated Service Agreements:* [12/23/2020 – \(Doc# 2020-28444\)](#)

Product Changes-**Parcel Select and Parcel Return Service** *Negotiated Service Agreements:*

Product Changes-**Parcel Return Service** *Negotiated Service Agreements:*

Postal Bulletins:

Postal Bulletin 22561 dated 12/17/2020

<https://about.usps.com/postal-bulletin/2020/pb22561/pb22561.pdf>

Manuals

ASM Revision: Emergency Lines of Succession

DMM Revision: Domestic Competitive Products Pricing and Mailing Standards Changes

DMM Revision: Share Mail Contact Update

ELM Revision: Promotion Pay Policies for Nonbargaining Unit Employees

IMM Revision: Indemnity Limit for International Registered Mail Service

Publications

Publication 431 Revision: Changes to Post Office Box Service and Caller Service Fee Groups

Additional Resources:

FRN: [Federal Register Notices](#)

PB: [Postal Bulletin](#)

PE: [Postal Explorer](#) is a mailer's resource for all information contained in the [Domestic Mail Manual](#) (DMM), [International Mail Manual](#) (IMM), [Publication 52](#), *Hazardous, Restricted, and Perishable Mail*.

PostalPro: [PostalPro](#) is a mailer's resource for other information (i.e., Mailing and Shipping, Operations, Industry Forum, Certifications, Resources).

Please visit us on the USPS [Industry Outreach](#) website.

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