



BHS Performing Arts regrets that Starbucks 25th Annual Hot Java Cool Jazz high school benefit concert must be canceled entirely due to recent concerns for the health and safety of our community. We ask that you consider donating your ticket purchase to support the Ballard Jazz program. If you would like your purchase as a donation, no further action is needed. Please note that Starbucks is committed to donating funds to the school's music program even though the event is canceled.

If you require a refund and you purchased your tickets through Ballard Performing Arts, please email BPABjazzrep@gmail.com.

If you purchased your tickets through Ticketmaster or by phone, you will be automatically refunded. You will receive confirmation of your refund from Ticketmaster. Refunds may take up to 30 days.

If you purchased your tickets by credit card at the Paramount Box Office, you will be automatically refunded. If you paid cash at the Box Office, contact boxoffice@stgpresents.org. Refunds may take up to 30 days.

If you purchased your tickets at one of the participating Starbucks locations, please visit one of the six stores listed below to request a refund with your ticket and credit card. For cash refunds, your receipt is required. Tickets purchased at one of the store locations may not be returned through Ticketmaster or the Paramount Box Office. Store purchased tickets must be returned via one of the store locations listed below.

The six Starbucks locations that will honor a refund for the tickets are:

- Ballard: 2200 NW MARKET STREET (currently not open)
- Edmonds: 21920 HWY 99 (drive thru only open)
- Mountlake Terrace: 22803 44TH AVE W. (drive thru only open)
- Central District: 2300 S.JACKSON (currently not open)
- Roosevelt: 6417 ROOSEVLET WY NE (currently not open)
- SODO: 2401 Utah Ave S (Starbucks Corporate Building) (currently not open)

*Please note, as the COVID-19 situation changes daily, Starbucks may start opening locations in a phased approach. Please be patient. Starbucks will honor refunds to those that want them for the next several months, as locations begin to re-open.