Hi everyone,

To assist the community in its transition to distance learning, in loose coordination with area schools/PTSAs, below are links to two sign-up forms related to tech support.

- The first is to sign-up to volunteer to provide remote tech support to students/families in your community who need assistance.
    - You can also indicate if you have a spare device available for loan or donation.
- The second form is to request remote tech support.
    - If students/families need a loaner device, for privacy, they should contact their student's teacher or administrator and have them reach out to: devices@redcat.33mail.com

If you're able to provide tech support and/or a loaner device, please sign up.

- https://forms.gle/MHne4P5MHBdKbYEs5

If you or anyone else needs tech support or a loaner device, please encourage them to sign up below and/or contact their school regarding the device.

- https://forms.gle/1mTEDRAXVWghirzd7

This idea came about through a discussion of the SPS Information Technology Advisory Committee since SPS will understandably not be able to troubleshoot all the technical issues that arise.

I hope you're all staying safe and taking good care of yourselves.

Best,

James

P.S. the loan/donation distinction is mainly to set expectations as to whether you would prefer to get the device back, if possible. You should probably assume anything that ends up as a donation will not be tax-deductible. If we can figure out otherwise, we'll try.


James Wagar, Ballard High School parent
techsupport@redcat.33mail.com.