



Feedback Snapshot: Roundtable & Design Team Survey

MARCH 2025

This snapshot summarizes insights gathered from the post-roundtable survey and design team feedback conducted as part of the Student Affairs reorganization at Austin Community College.

The findings reflect strong engagement across departments, a shared commitment to improving the student experience, and a collective call for transparency, consistency, and action. The themes, representative quotes, and next steps outlined below are intended to inform continued planning and ensure the voices of staff remain central throughout the change process.



KEY THEMES

1

Strong enthusiasm for continued collaboration and open dialogue

2

Desire for transparent next steps and visible progress

3

Cross-functional appreciation of student-centered strategies

4

Recognition of institutional readiness for change

5

Emphasis on avoiding “one-off” efforts without implementation

PARTICIPANT QUOTES

- “It helped me reflect on how our current structure may impact the student experience.”
- “This work needs to result in clear action—we’ve had conversations like this before.”
- “Appreciate being involved from the beginning.”
- “It was validating to see how our work connects to student success institutionally.”
- “We are ready for this kind of change, but we need leadership to continue guiding the effort.”
- “We’ve done work like this before, but it hasn’t always led to action. I hope this time is different.”
- “There needs to be a clear and visible path forward. Otherwise, people will disengage.”
- “Consistency is key. This effort can’t be a one-time thing—it has to be part of how we work.”
- “More clarity is needed about what happens after these conversations. What are the actual decisions being made?”
- “Leadership needs to remain engaged throughout, not just at the beginning. That will build trust.”

WHAT’S NEXT?

~ March 28th: STUDENT AFFAIRS COUNCIL COMPLETE RESPONSIBILITY MATRIX

~ April 15th: SA LEADERSHIP PROPOSES FINAL STUDENT AFFAIRS COUNCIL

~ Week of April 22nd: ROUNDTABLE PRESENTATIONS TO SHARE REALIGNED SA COUNCIL WITH DIVISION