

Things in the Works

By: Brent Frueh, General Manager

We are always looking at ways in which we can make your experience the best it can be. The health and fitness industry is behind almost every other industry when it comes to technology. There are four to five key players in the health club software industry and because each club is different, the club software cannot always do some things we wish it could. We are at the mercy of the software.

Starting today, members have the ability to reserve a tennis court online. Members have been asking for online reservations for quite a while and we have been reluctant to roll it out for different reasons. One reason is that we had hoped it would be more user friendly. Although it should be fairly intuitive for members, it does have some areas in the software that we wish would be easier to use. We have created instructions that will help you reserve a court online. I would recommend using this document the first time you reserve a court online. Please see the article in this newsletter on online court reservations.

We are also looking into other things like online program registration as well. This will take some more time on our end to get this ready to launch, but I want you to know we are working on this option as well.

If you have not already heard through the grapevine, we are planning our indoor aquatics renovations. We have been working with the same architect that we have used throughout all our renovations. We will be keeping the pool layout and size as they currently are, but there is still a lot of work to be done. Each pool needs to be replastered, the lighting will be replaced, the pool office needs to be torn down and rebuilt, and we will adding wall and column tile, fresh paint, new furniture plus many other details. These improvements will modernize the area and will allow us to make necessary improvements before larger problems arise. We have not fully decided if this will be a late summer/fall 2018 project or if we will push it into 2019. Price quotes need to be secured before we can make a final decision on timing of the project. More communication will come as we know more information.

Wishing you a safe and happy summer.

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