

# United Communities

## COVID-19 Status

Updated March 1st, 2021

As the COVID-19 pandemic continues into the new year, we will continue to keep our community updated to best serve our residents at this time.

Our team has been monitoring the all developments provided by the state and corresponding health agencies. We are committed to the health and safety of our residents within the community. In order to help prevent the virus from spreading, we will be continuing recommendations from the Center for Disease Control (CDC) and the World Health Organization (WHO). Therefore, the following changes are still in effect-

- Temporarily suspension of community center or clubhouse reservations into Summer/Fall of 2021
- Transitioning to online only or one on one move in/out briefings. (please see information below about giving a 30-day notice to vacate)
- Some common area facilities will be closed until further notice. These facilities include but are not limited to the community centers. Playgrounds reopened on July 10th. Social distancing is still required and facemasks are recommended if you cannot maintain 6 feet of distance from someone else.
- All community events will be postponed until Summer/Fall of 2021
- All offices will be closed to walk-in visitors. All scopes of business can be completed online or over the phone and we encourage you to do so. [lease@ucmdl.com](mailto:lease@ucmdl.com) Leasing Office:609-723-4290  
24hr Maintenance:609-724-0500 Self Help Office:609-724-0550
- United Communities fitness centers reopened with restrictions on September 28<sup>th</sup>.
- \*\*\*\*Notify our office if you are on a medically directed or voluntary quarantine so that we can instruct our maintenance staff accordingly in case of an emergency repair\*\*\*\*
- The Self-Help Office reopened; we will no longer be making Self Help deliveries. The Self-Help Office is open M-F 9 a.m.-4 p.m.

Please note that when receiving your maintenance request the Maintenance Team wanted to share with you the additional safety precautions, we are taking due to COVID-19:

1. Prior to arrival, the maintenance technician will call and ask if you or anyone in your home is on quarantine or has any symptoms of COVID-19. If so, we will reschedule the work order for a future date.
2. When the maintenance technician is in the home, we ask that you are in a different room or outside of the home. This will help ensure social distancing is taking place. If social distancing does not take place, we have instructed the maintenance technician to leave the home.
3. All maintenance technicians will be wearing masks or other face protection while in your home.
4. The maintenance technician will wipe down surfaces they may have touched once the work order is complete.

We thank you for your understanding as our maintenance team works on completing your maintenance request.

Our Leasing Office is currently closed to guest, but we are here to help you! If you need to visit the office in-person, please schedule an appointment. All notices to vacate can be done by phone or through email.

609-723-4290 or [lease@ucmdl.com](mailto:lease@ucmdl.com)

We are now offering virtual and self-guided tours to better serve you and your moving needs. Contact us today to set up an appointment with a Relocation Team member. 609-723-4290 or [lease@ucmdl.com](mailto:lease@ucmdl.com)

Per the Joint Base Fire Department effective immediately, all fire briefings held at the Saxton Community Center and JB MDL Fire Department are canceled until further notice.

We will continue to provide updates and details on our website, social media pages and Constant Contact emails. We urge all residents to review and sign up for our email list on the resident portal. If you are looking for more information about the COVID-19 Virus, these websites have the most up to date information: <https://www.cdc.gov/> (Center for Disease Control) <https://www.who.int/> (World Health Organization)

Thank you in advance for your cooperation!

United Communities Management Team