

## **Menorah Park Receives 5<sup>th</sup> Consecutive Deficiency Free Survey**

Menorah Park has received zero deficiencies in health care and services for the past five years. For this year's surveys, the Ohio Department of Health changed the way surveys are conducted that reflects day-to-day care on a more pronounced level. Surveyors stay on residential pavilions for longer time frames so they may conduct more in-depth interviews with residents, families and staff and increased observations of caregiving.

Menorah Park CEO Jim Newbrough and COO Richards Schwalberg said in a letter to staff, "To achieve and sustain these scores is incredible. It is very clear that all of our staff members put their hearts and souls into what they do each and every day. Our staff is indeed our backbone that keeps us strong and standing tall as an organization. We couldn't be more proud. Thank you for all you do!"

"Deficiency free surveys reflect significant efforts of facility staff and administration, and demonstrate a commitment to continued quality care," said David Parker, president of the Ohio Health Care Association. "The success of a facility in achieving this goal reflects well on the long-term care community across the state and is an achievement for which administrators and their staff can take great pride and satisfaction," he added.

OHCA/OCAL's Executive Director Peter Van Runkle said that (five consecutive zero deficiencies) is truly phenomenal," especially for Menorah Park's size.