



Privacy Policy

Effective Date: September 30, 2026

Virtual Church Media ("Virtual Church Media," "VCM," "we," "us," or "our") respects your privacy and is committed to protecting the personal information you share with us through **VirtualChurchMedia.com**, our email communications, ministry resources, and related services.

1. Information We Collect

We may collect personal information that you voluntarily provide, including:

- Name
- Email address
- Mailing address
- Telephone number
- Donation or transaction information
- Prayer requests or ministry correspondence
- Information submitted through contact forms, registrations, surveys, or resource requests

We may also automatically collect certain technical information when you visit our website, such as your IP address, browser type, device information, referring website, pages visited, and general usage information.

2. Email Communications

If you subscribe to our email list, request information, register for a ministry resource, or otherwise provide your email address, we may send you ministry updates, teachings, event information, prayer communications, fundraising messages, and other relevant communications.

We may use third-party email service providers, including **Constant Contact**, to manage and distribute email communications. These providers may process information such as your email address, email delivery status, opens, clicks, and other engagement data in accordance with their own privacy policies.

You may unsubscribe from promotional emails at any time by clicking the **Unsubscribe** link contained in our emails.

3. How We Use Your Information

We may use information we collect to:

- Provide ministry resources and services
- Respond to inquiries and prayer requests
- Send newsletters and ministry updates
- Process donations and transactions
- Communicate about events, teachings, broadcasts, or ministry opportunities
- Improve our website, communications, and ministry outreach
- Maintain the security and integrity of our systems
- Comply with applicable legal requirements

4. Cookies and Tracking Technologies

Our website and third-party service providers may use cookies, pixels, analytics tools, and similar technologies to understand website traffic and user engagement.

These technologies may help us understand which pages or email links are being viewed or accessed.

You may adjust your browser settings to block or delete cookies, although some website functionality may be affected.

5. Sharing of Information

Virtual Church Media does **not sell or rent your personal information** to third parties.

We may share information with trusted service providers who assist us with website hosting, email communications, donation processing, analytics, ministry operations, or similar services.

We may also disclose information when required by law, legal process, governmental request, or when reasonably necessary to protect our rights, users, ministry, or the public.

6. Donations and Payment Information

When you make a donation or purchase, payment information may be processed by a third-party payment processor.

Virtual Church Media generally does not directly store complete credit card or banking information when payments are processed through third-party platforms.

Those services maintain their own privacy and security policies.

7. Prayer Requests and Ministry Communications

Information submitted through prayer requests, testimonies, ministry correspondence, or similar forms may contain personal or sensitive information.

Please only submit information you are comfortable sharing with our ministry team.

We will make reasonable efforts to treat such communications with care and confidentiality, although we cannot guarantee the security of information transmitted electronically.

8. Data Security

We use reasonable administrative, technical, and organizational safeguards designed to protect personal information.

However, no website, email transmission, or electronic storage system can be guaranteed to be completely secure.

9. Children's Privacy

Our website and email communications are not directed primarily toward children under the age of 13.

We do not knowingly collect personal information from children under 13 without appropriate parental or legal guardian consent.

If we learn that such information has been collected improperly, we will take reasonable steps to remove it.

10. Links to Third-Party Websites

Our website and communications may contain links to third-party websites, videos, platforms, social media services, or ministry partners.

Virtual Church Media is not responsible for the privacy practices, security, or content of third-party websites.

We encourage you to review their privacy policies separately.

11. Your Privacy Choices

You may request to:

- Update or correct your personal information
- Unsubscribe from email communications
- Request deletion of certain personal information, subject to legal and administrative requirements
- Ask questions about how your information is used

You may also unsubscribe from marketing emails at any time using the unsubscribe link provided in our email communications.

12. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our ministry, website, technology, legal requirements, or business practices.

The updated effective date will appear at the top of this policy.

13. Contact Us

If you have questions regarding this Privacy Policy or your personal information, please contact:

Virtual Church Media
449 W. Silver Star Rd., Unit 12
Ocoee, FL 34761
United States

Website: VirtualChurchMedia.com

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