Ohio Tech Indicators

Tech Indicator 1: Increase the number of people using Remote Supports Services 50 percent by December 2024.

- In 2023, we as a system were able to surpass the initial Ohio Tech Goal of "increasing Remote Supports 15 percent by June 30, 2023." We ended up increasing utilization by 40 percent.
- Keeping this in mind, we established a purposefully ambitious Ohio Tech Goal indicator to Increase the number of people using Remote Supports Services 50 percent by December 2024.
- We made it to 39% by December 2024. While this did not meet the ambitious goal we set, 39% truly is a major increase of any HCBS Waiver service.
- We are establishing a new Ohio Tech Indicator, taking into account the previous years' goals.
- New Tech Indicator 1: Increase overall usage of Remote Support services 45% by June 30, 2026

Tech Indicator 2: Increase the overall usage of Remote Supports, Assistive Technology, and Virtual Services to 25 percent by June 30, 2026.

- The target here is to ensure we are increasing the use of remote supports, assistive technology, and virtual services within our total HCBS waiver services.
- As of December 31, 2024, there are 11,234 people that are utilizing remote supports, assistive technology, and virtual services out of 51,168 people utilizing home and community-based waiver services.
- We are currently at 22 percent.
- This Tech Indicator continues through June 30, 2026.