

Important Notice! If you have been exposed to COVID-19 (coronavirus) or suspect you may have the virus, please use this telemedicine option to pre-screen before coming into the office.



WHEN TO USE CDOC?

CDoc is a mobile app that helps you connect with your physicians and nurses to diagnose your non-emergency medical conditions, prescribe medication, and send the prescription to your nearest pharmacy. By using this app, you will be able to connect with doctors and nurses from your medical practice.

Why use this app?

- Make a telemedicine appointment.
- Have a two-way video conversation with your doctor online which will eliminate travel and wait time.
- Get a diagnosis and treatment plan from your home.

How do I start using it?

1. Contact our medical office at 201-288-6781 to verify patient information or to be registered if you are a new patient.

Please have valid identification (driver's license, state ID), insurance information, and payment method (credit card, debit card, etc.) ready.

2. Use the links below or **scan the QR codes** above to download the mobile app from the [Apple Store \(iPhone\)](#) or [Google Play \(Android\)](#).

Note: Link will not work on desktop.

3. Create account on CDoc App, use the service code **'heightsmedical'** (not case sensitive). *Please use same email you provided our office.*

4. Once in the app, click "See a Doctor", select your choice, and enter your reason for visit.

5. Click "Consult Now" button, the video conversation will start immediately.

6. If no provider is "on-line", you can join their virtual waiting room and wait for a call back.

7. Alternatively, you may schedule for a future appointment time.

Asthma
Prescription Renewals/Refills
Rashes
Nausea, Vomiting
Diarrhea
Urinary Tract Infection
Bronchitis
Depression/Mental Health Consults
Cold, Flu, Fever, Cough
Sore Throat
Headache
Insect Bites
Allergies