November State Training Schedule Now Available

Registration is open for the November instructor-led training courses listed below. Slots are limited. NCTracks Zoom courses can be attended remotely from any location with a computer and internet connection. Please note that training will be conducted through Zoom; individualized meeting information has been created for each course. Please see the Training Enrollment Instructions section below for registration details.

Prior Approval Webinar for State Users

Friday, November 20, 2026, 9:30 a.m. – 11:30 a.m.

This course will focus on how to search for Prior Approval Requests and review submitted prior approval requests and what are the steps in that process.

Meeting Information

Follow the steps below for audio and visual access to the Zoom online training session:
1. Dial US Toll-Free: 833-568-8864
2. Enter meeting ID: 165 662 3369
3. Press the # key
4. Enter meeting passcode: 1177428575
5. From an internet browser, enter the URL
https://gdit.zoomgov.com/j/1657892577?pwd=6VOp9RaSkDROQCfB3zaAtkLWCwRY0S.1

Providers may choose to use the computer audio instead of dialing in.

Training Enrollment Instructions

State operations users can register for these courses in SkillPort, the NCTracks Learning Management System. Log onto the secure NCTracks Operations Portal and click the Other tab to select Learning Management System. Once in SkillPort, select State Operations Training under Catalog and open the appropriate folder labeled ILT Remote via WebEx (although this is the sub-folder name, please note that, as previously mentioned, courses will now be conducted via Zoom and not WebEx).

Refer to the Quick Links on the public State and Fiscal Agent Operations Users home page for detailed instructions on how to use Skillport.