

PROVIDER NETWORK

Louisiana Blue Partnering with TREND Health Partners

Louisiana Blue is committed to helping providers maintain accurate financial records and reduce administrative burdens. As part of this ongoing effort, we proactively identify and resolve credit balance overpayments, ensuring providers receive timely notifications and streamlined recovery processes. TREND Health Partners will be partnering with Louisiana Blue in this process.

TREND Health Partners is an employee-owned consulting firm. They help healthcare providers resolve credit balances. They also manage the transfer of overpayments for health insurance plans. By partnering with trusted external vendors, TREND Health Partners simplifies reconciliation and supports a more efficient revenue cycle — so you can focus on delivering quality care instead of chasing payment corrections.

Their review will include any account with a credit balance where Louisiana Blue made a payment.

Credit balance analysts from TREND Health Partners will begin contacting providers soon. They will explain the review process, available tools and options, and how they can support your business office. They will also help schedule the review.

If you have questions or need more information, please contact Heath Keane at TREND Health Partners at (919) 479-4525. Thank you for your cooperation and assistance.