

Provider Network

Patients Who Lose Medicaid Can Find Coverage on HealthCare.gov

The Louisiana Department of Health (LDH) has been doing eligibility checks on all Medicaid enrollees to make sure they still meet program criteria. As a result, the number of Louisianians enrolled in Medicaid has dropped over the past two years.

You can help your patients who lose Medicaid stay covered and avoid gaps in their care. Encourage them to look into HealthCare.gov plans. If they have affordability concerns, there is financial aid available for HealthCare.gov plans to help them keep their coverage.

If you have patients who have recently lost Medicaid coverage, suggest they reach out to LDH through the state Medicaid website, by emailing MyMedicaid@la.gov or calling Customer Service for their Medicaid health plan.

In many cases, people have been removed from Medicaid because of administrative issues (e.g., not submitting paperwork on time). If your patients update their information with LDH and they still meet Medicaid eligibility requirements, the state can re-enroll them.

If your patients no longer qualify for Medicaid, help them connect with an agent who can go over their HealthCare.gov plan options and see what financial aid they qualify for.

Patients can call 1-844-GET-BLUE (TTY 711) to speak with a licensed, experienced agent who is familiar with HealthCare.gov plans. Your patients will not pay anything to work with an agent, and there is no obligation to buy a health plan because they speak with one.

Thank you for your help to make sure your patients do not risk going uninsured and are able to keep up their care with you.