Dear EMS Provider:

KBEMS has changed our vendor for background checks on initial EMS certification and licensing. Some of you may have the previous link from Verified Credentials bookmarked and we would like to ask you to update your bookmarks at this time to **Castlebranch**, our new background check vendor. The new Castlebranch link has been updated on the KBEMS website and is provided below:

## KBEMS Castlebranch Background Check Portal

KBEMS only accepts background checks through a background check vendor that is KBEMS approved utilizing the KBEMS portal created by the background check vendor for KBEMS. KBEMS has unique background check parameters that the background check vendor uses to screen KBEMS applicants for certification and licensure.

KBEMS will accept background checks that were obtained through the KBEMS Verified Credentials portal prior to this change, ***if the background check was obtained after November 1, 2016.***

The good news about this change is that KBEMS was able to secure a lower price for a more inclusive background check. The new background check pricing is $41.20. We appreciate your cooperation during this transition. Should you have any questions you may submit them through the **KBEMS Support Portal**.