

Silverback Leadership



Our mission is to Prevent Harm, Survive & Be Nice. The rules we use to manage, supervise and support one another provide a foundation for delivering exceptional customer service. This requires every member of the organization to be self-disciplined and to conduct themselves in a positive and productive manner. Treating one another with respect, patience and kindness inside the organization causes the same when delivering service to our customers. The following list outlines the standards of conduct that apply to each member of the department.

ALL MEMBERS SHALL:

1. Follow policies, procedures and written directives.
2. Use their training and capabilities to protect the public at all times, both on and off duty.
3. Work competently in their positions to cause all department programs to operate effectively.
4. Always conduct themselves to reflect credit on the Department.
5. Supervisor will manage in an effective, considerate manner.
Subordinates will follow instructions in a positive, cooperative manner.
6. Always conduct themselves in a manner that creates good order inside the department.
7. Keep themselves informed to do their jobs effectively.
8. Be concerned and protective of each member's welfare.
9. Operate safely and use good judgment.
10. Keep themselves physically fit.
11. Observe the work hours of their position.
12. Obey the law.
13. Be careful of Department equipment and property.

MEMBERS SHALL NOT:

14. Engage in any activity that is detrimental to the Department.
15. Engage in a conflict of interest to the Department or use their position with the Department for personal gain or influence.
16. Fight.
17. Abuse their sick leave.
18. Steal.
19. Use alcoholic beverages, debilitating drugs, or any substance which could impair their physical or mental capacities while on duty.
20. Engage in any sexual activity while on duty.