

YMCA Family Fun Pool Refund Policy

Please note that refunds will **not** be issued for pool closures resulting from fecal incidents, vomit, or other bodily fluid contamination, as these situations are beyond our control and require mandatory health and safety procedures.

Refunds will only be considered in the event of an unforeseen chemical imbalance, equipment failure, or maintenance issue that causes the pool to close.

If a refund is approved, it will be processed on the next business day following the closure. Refunds will not be issued on-site or on the day of the incident.

For refund requests or questions, please email: info@ymcaatacrc.org.