



INDIAN GAMING ASSOCIATION

SkillsMaster – Surveillance Level III AGENDA Annual Tradeshow

March 31, 2026

Time	Session
8:00 - 9:00 AM	Breakfast
9:00 - 10:15 AM	Trending Threats
10:15 - 10:30 AM	BREAK
10:30 AM - 12:00 PM	Writing Department Policy and Procedures
12:00 - 1:30 PM	LUNCH (Own your own)
1:30 - 3:00 PM	Understanding Casino Technology and Topography I
3:00 - 3:15 PM	BREAK
3:15 - 4:30 PM	Understanding Casino Technology and Topography II

April 1, 2026

8:00 - 9:00 AM	Breakfast
9:00 - 10:15 AM	Harnessing the Power of the Data Generated by Your Systems
10:15 - 10:30 AM	BREAK
10:30 AM - 12:00 PM	Deep Dive into Non-Verbal Communication: Part I
12:00 - 1:30 PM	LUNCH
1:30 - 3:00 PM	Deep Dive into Non-Verbal Communication: Part II
3:00 - 3:15 PM	BREAK
3:15 - 4:30 PM	Surveillance Departments and Risk Assessments: Assign Cases to the Teams

April 2, 2026

8:00 – 9:00 AM	Breakfast
9:00 - 10:15 AM	Skills Test Preparation Session: Group Sessions
10:15 - 10:30 AM	BREAK
10:30 AM - 12:00 PM	Skills Test: Risk Assessment Group Reports