

Network Connections

March 2018



Network Connections shares updates and information on workforce development initiatives to strengthen your workforce in retail, hospitality, and tourism.

In Like a Lion: The RHT Talent Network Marches Forward!

We're Marching forward and making progress toward our 2018 goal to serve even more businesses in southern New Jersey committed to developing a highly-skilled workforce. The Retail, Hospitality and Tourism Talent Network is representative of amusement, beverage, gaming, hotel, realty, restaurant, retail and tourism companies. We're expanding our reach and want more businesses to join us.

Through our Targeted Industry Partnerships (TIPs) in the Coastal, Delaware River and Central regions, RHTTN South has developed employer-driven workforce solutions to address the challenges we all face in training, hiring and retaining those workers.

In February alone, our Central TIP meeting featured 3 new pilot programs implemented through funding that we make available to you. And our Delaware River TIP WebEx featured a presentation by Gamelearn, a game-based platform used by more than 1,000 companies worldwide.

February also saw us developing workforce strategies with the Cape May County Chamber of Commerce's Tourism and Economic Development Committee, the Culinary Coalition at Cathedral Kitchen, and the Atlantic County Workforce Development Board. And we're very proud of our new Retail, Hospitality and Tourism Industry Workforce Report 2017, available in this newsletter in Flipbook form.

There's more: we've heard from you that fast-moving tech trends facing our industry are a key challenge that also brings opportunity. You'll want to join us for our Small Business Technology Panel at Stockton University on May 1st. And we'll see you at our upcoming Targeted Industry Partnership meetings on 3/28, 4/11 and 4/19.

Send us news on YOUR 2018 goals. We'd love to hear from you.

**Stacy Forman, Director
RHT Talent Network South**

SAVE THE DATE

Coastal TIP Meeting

Save the date and join us on March 28 at 10:30 a.m. for our Coastal TIP

Meeting at the Atlantic County Library - Galloway Branch, for Atlantic, Cape May and Cumberland Counties. We'll discuss building and strengthening the hospitality and tourism sector, and ensuring that the future workforce demonstrates the preferred skills and competencies to grow your business and the economy. We will discuss the industry workforce challenges, innovative hiring and retention strategies!

[REGISTER HERE!](#)

Central TIP Meeting

Save the date and join us on April 11 at 12:30 p.m. for our Central TIP Meeting for Mercer, Middlesex, Monmouth and Ocean Counties. We will discuss industry workforce challenges in the hospitality and tourism industry, innovative hiring, and retention strategies that demonstrate the preferred skills and competencies to grow your business and the economy. **If interested,**
email RHTSouth@stockton.edu

Delaware River TIP Meeting

Save the date and join us on April 19, 2018 at 10:30 a.m. for our Delaware River Targeted Industry Partnership Meeting at the Burlington County Library - Evesham Branch serving Burlington, Camden, Gloucester and Salem Counties. We will be talking about building and strengthening tomorrow's retail, hospitality and tourism workforce!

[REGISTER HERE!](#)

Small Business Technology Panel

Save the date and join us for our Small Business Technology Panel on Tuesday, May 1, 2018 from 8:30 a.m. to 11:00 a.m. at Stockton University Board of Trustees room. The panel will highlight emerging trends, challenges and opportunities, including: mobile E-commerce, cloud computing, artificial intelligence (AI) and robotics, customer platforms and the digital storefront, and other current themes.

[REGISTER HERE!](#)

New Partners

[THE HARD ROCK CAFE - ATLANTIC CITY](#)

[CERTIPAY'S WORKSAFE PAYS PROGRAM](#)

[BROOKDALE COMMUNITY COLLEGE](#)

[MONMOUTH COUNTY
WORKFORCE DEVELOPMENT
BOARD](#)

We've had a busy month!

In the Spotlight:

We have released our [Retail, Hospitality and Tourism Workforce Highlights Report 2017](#). The report outlines key challenges and opportunities such as automation, growth in the beverage industry, E-commerce, management and leadership, workforce challenges for restaurants, skills sets for back-of-the house staff, growth in hospitality businesses and workforce development strategies that are showing promise.

Now published in Flipbook form, it's formatted for your mobile device for those important meetings where you need industry data and narrative at your fingertips.

Get with our Program

Our Central Targeted Industry Partnership Meeting was held on February 4th at beautiful [Georgian Court University](#) for Mercer, Middlesex, Monmouth and Ocean Counties. On the agenda was [New Jersey's "65 by '25 Many Paths, One Future" Initiative](#), and 3 other workforce development programs for which we are sourcing finance and building business partnerships. Contact us to find out how your business can benefit from this and other programs on offer.

We're everywhere!

We attended the Atlantic City Gateway Career Fair hosted by [Stockton University](#) at the [Atlantic City Convention Center](#) on February 13th, where there was no shortage of interest in jobs, career pathways and workforce development programs in the County. If you're a retail,

hospitality or tourism business, be sure to contact us for information on industry trends and programs that can assist with the hiring and development of your workers.

"Gaming is Learning" for Corporate Training

Our Delaware River Targeted Industry Partnership WebEx Meeting for Burlington, Camden, Gloucester and Salem Counties was held on February 14th with our special guests [Gamelearn](#). Used by over 1,000 companies globally, Gamelearn is an innovative corporate training tool that we find is particularly well-designed for the retail, hospitality and tourism sectors, with a focus on customer service, employment retention and advancement.

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Job Openings!

Wawa

Hiring for Customer Service Associates and Fuel Associates.

Hard Rock Cafe, Atlantic City

Hiring for restaurant operations manager, restaurant financial assistant, assistant front office manager, front desk agents and guest room attendant

Bubba's 33

Hiring for front of the house & back of the house
Servers, bussers, line cooks, management

Turning Point Restaurant

Hiring front of the house, servers and back of the house
line cooks and management

[Learn More](#)

STAY CONNECTED:



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