Golf Frequently Asked Questions

1. Will the Golf Book and Golf Calendar be available for 2024/2025 golf season?

Staff worked with the Golf Communications sub-committee and came up with the following procedure for 2025.

- A. The Association will create a smaller version of the Golf Book which will include the basic information on proper etiquette, guidelines for play, pace of play, general golf operations information, and golf lessons/clinics.
- B. A separate document will be created that will be the Golf Calendar. It will look and function exactly like the Golf Calendars from past years.
- C. A third document will be created which will be a list of the specific golf games played throughout the year. Leagues should feel free to update this document at their convenience as many leagues play different formats for similar games.

All documents will be available online on the Association website and distributed to all Leagues who should also put it on their website. Members who wish to have a printed copy can request one at the Administration Building or the Golf Pro Shops.

Any printed versions will be done in-house, saving the Association and the Golf Operation thousands of dollars.

2. There were many questions about the Driving Range Pass that was presented in the Proposed Rates.

The Golf Committee meets monthly throughout the year. They also have a sub-committee on rates that meets with staff periodically. In addition, they held several focus group meetings with golfers of all types in the spring of 2024. All of the suggestions that were put into the rate proposal came from that information – plus input from the Board on overarching policies and revenue goals.

The following factors contributed to the proposal for the driving range.

- A. The range is a source of income. The Board wants staff to maximize every revenue source in a fair way to all homeowners.
- B. All you can hit range balls for one low price isn't "normal" in operations such as HOA#2. We have customers who are hitting thousands of dollars of range balls for a low price. Some sort of pay as you go method is more equitable for the entire Association.
- C. Staff has reworked the initial proposal and now has a new proposal that is equitable to the homeowners and still provides a deep discount. Heavy users will pay a higher fee but not have a totally unlimited option for one price.
- D. Wear and tear on the range does have a cost. A few years ago, the range was included in Annual Pass and the range was torn up all year with no grass able to grow due to over use. That is when the Association spent \$25,000 on the hitting mats and began a practice of charging for balls.

- E. Some abuse of the driving range has taken place with pass holders sharing balls with non-pass holders. The Committee is distributing a Code of Conduct in the Golf Book to address proper golf behavior and pace of play.
- 3. When courses are closed for maintenance, will the CW Only and PV Only members have to pay a fee to use the other course?
- A. There is a fee for play on Palo Verde by Cottonwood Only Pass Holders. In addition, when Palo Verde Only Pass Holders play Cottonwood, they will pay a fee. The fee depends on the time of day and time of year play takes place.
- 4. Why does the Board not increase homeowner dues or charge other activities, like pickleball or tennis, for use of a facility?
- A. The Association has three sources of revenue including Homeowner Dues, Golf and Food & Beverage. The By Laws limit the increase of Homeowner Dues to 5% maximum each year. The Board does not have the power to charge for activities like the Fitness Center, swimming pools, court sports, bocce, or any other activity according to the By Laws.
- 5. There were other minor questions related to cart parking, golf events, twilight golf, and water usage. These questions are not related to Golf Rates and should be addressed by the Golf Professionals at each Pro Shop. For more information on specific events, dates, and times, please read The Flyer that comes out each Friday or In The Know that comes out electronically each Tuesday.