



# Patrol

## Safety & Security

### Neighborhood Watch

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## Did You Know? Understanding Our Community Safety Network

With the arrival of the summer "slow season," many of our neighbors head north or indoors to beat the heat. This is the perfect time to pull back the curtain on how our community stays protected. While things may seem quiet, our safety teams are working year-round. However, we often hear questions about who does what.

Here is a quick guide to the "who, what, and where" of the safety hierarchy at Cottonwood Palo Verde.

### **The Hierarchy of Safety at CWPV**

In the CWPV organizational structure, safety is a multi-layered partnership between professional operations and resident volunteers.

**Safety & Security Committee (Strategic):** This is a Board-appointed committee that looks at the "big picture." They review policies, evaluate gate access technology, and recommend safety improvements to the Board of Directors. Holding educational seminars/events to help educate our homeowners to keep them safe in their homes, and in the community

**Patrol (Operational):** Our uniformed Patrol team is a division of the HOA Management staff. They are the boots on the ground, 24/7, monitoring our gates and common areas.

**Neighborhood Watch (Community Support):** This is a dedicated group of resident volunteers. They are the ultimate support system, acting as an extra set of eyes and ears to help their fellow neighbors stay vigilant.

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## **Patrol: Vigilant, But Not the Law**

It is important to remember that our Patrol team provides a vital service, but they are not law enforcement. They are here to enforce community rules (like parking or guest access), monitor facilities, and provide a visible presence to deter unusual activity. Because they are not "the law," they cannot make arrests or intervene in criminal matters. They are your first line of assistance for HOA-related issues, but their role is primarily observant and reporting-based.

## **Safety & Security: The Power of Prevention**

Security and safety are essentially preventative measures. In these "unknown days," being proactive is our best defense. Whether it's ensuring your garage door is closed, using timers on your lights while away, or keeping your guest lists updated with Patrol, these small habits keep you vigilant. Prevention isn't about being afraid; it's about making our community an "unattractive" target for trouble.

## **Neighborhood Watch: Neighbors Helping Neighbors**

The Neighborhood Watch is an added layer of support that makes us stronger. This group doesn't just watch for trouble; they support the safety of anyone who lives here by fostering a culture where neighbors know one another. When neighbors communicate, unusual activity stands out immediately.

## **Who Do I Call?**

Knowing who to call saves precious time. Please keep these numbers handy:

- **EMERGENCY:** Call 911 immediately for any life-threatening situation or crime in progress.
- **Non-Emergency Criminal Activity:** Call the Maricopa County Sheriff's Office (MCSO) 602-876-1011 to handle non-urgent reports.

**See Something, Say Something:** If you see something unusual that doesn't quite feel right, don't hesitate to report it to Patrol or the Posse.

## **Stay Tuned!**

Just because it's the slow season doesn't mean we stop being mindful. Stay tuned to this section of 'In the Know' throughout the summer. We will be sharing the latest tips and "Safety Secrets" from the Patrol, Safety & Security Committee, and Neighborhood Watch to help keep your home and our community secure until the snowbirds return!



# Patrol at Cottonwood Palo Verde

**You won't want to miss these tips**

## **ADDITIONAL LEVEL OF SECURITY IN COTTONWOOD/PALO VERDE**

With the full support of HOA #2, the Sun Lakes Rangers will continue to provide safety patrols in the Cottonwood and Palo Verde communities. Both the Patrol and the Rangers share the goal to provide an effective and efficient Safety Patrol service to our residents and guests. The Patrol and Rangers remain in constant radio contact should an event occur involving law enforcement and are available to back each up if necessary.

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## **PALO VERDE RESIDENTS-PLEASE HELP!**

- **Please inform guests and contractors that they cannot enter Palo Verde via the Michigan Gate**—it is unattended and reserved for residents only (including long-term renters)
- **All visitors must enter through the San Tan Gate** (staffed 24/7)
- **Be sure to pre-register them using the Gatehouse Portal, mobile app, or by calling 480-895-6846**
- Keeping your visitor log updated helps speed entry and avoids delays for everyone.

## **PALO VERDE GATE ACCESS**

Why does GPS (Global Positioning System) give wrong directions? Bad satellite signals and signal interference are some of the most common glitches. Without a clear and strong signal, your device cannot accurately establish your location. So, why am I telling you this? GPS systems are hard to understand or hard to untangle, but if we get everyone who has one to the right gate, then we can avoid any unnecessary confusion, delays and most importantly, damage done to our gate arms or to drivers' vehicles. If you have a family member, guest, visitor, or a contractor scheduled to come to your house in Palo Verde, please advise them to report to the San Tan Gate at 10704 E. San Tan Blvd, east of Alma School Road to check in with the Gate Attendant. The Michigan Avenue Gate is only accessible by RFID windshield transmitters, which are only available to Palo Verde Homeowners or long-term renters (1 year or more). The Michigan Avenue Gate is not staffed, so please advise your visitors to only use the San Tan Gate upon arrival.

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## **SOLICITATION**

Solicitation of any kind is prohibited in Cottonwood/Palo Verde. The most effective approach when dealing with aggressive door-to-door solicitors is to be firm and non-committal. Avoid engaging in conversations or arguments and instead, simply say "no thank you" or "I'm not interested" and close the door. Please contact the Patrol at (480-895-9277) to report any solicitation activity.

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## **BARKING DOGS**

Barking dogs can present a serious problem in communities. Some people are very tolerant of dog barking, other people are sensitive to the disturbance. First step (attempt) to resolve a problem. Try speaking to your neighbor or leave a note – they might not be aware of the extent of their dog(s) barking and how it affects others. This may be difficult to do at first but communicating with the dog owner is usually the most effective way to resolve the problem. If you have been informed your dog is disturbing another person's peace, you need to take action. The best way to ensure success in the effort to curb inappropriate barking is to have the support of your neighbors. If step one does not restore order, you can call the Maricopa County Sheriff's Office to report a noise violation. You may also contact the CWPV Patrol for assistance and, an eventual resolution.

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## **IMPORTANT REMINDER FROM THE PATROL**

Refuse containers used for storing waste material, both recyclable and non-recyclable must be kept or stored so they are not visible from neighboring homes or streets. These waste containers may be placed out for collection roadside the day before collection and must then be brought back in by the end of the day collected.

## PATROL POINTERS

- ***Pets:*** All pet owners are responsible for confining their pets to their lot, to maintain control over their pets' activities. Dogs outside must be in a suitable enclosure or on a leash, no longer than six feet in length.
- ***Gates:*** When entering and exiting the automatic gates on San Tan Blvd. and Michigan Ave., please approach slowly and be careful. These gates have moving parts.
- ***A Very Important Reminder:*** It is the responsibility of the homeowner to obtain authorization via an Architectural Modification Application Permit prior to making any exterior alteration to your property.

We require these permits to maintain a cohesive neighborhood aesthetic. Permits provide a permanent record of work performed and inspections conducted on the project which can enhance the value of a home when selling.

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## BE A RESPONSIBLE DRIVER

The maximum legal speed limit on a residential street is 25 mph (unless posted otherwise). Drive 25 mph or less and give yourself more time to react to the unexpected, you may be driving faster than you should. Don't be a speeder, be a leader. Be alert and don't take chances, even on short trips.

Golf Carts are classified as motor vehicles and Arizona law allows the carts to legally drive on the side of auto traffic. Driving in the automobile traffic lane at less than the normal speed of traffic can cause traffic backups and frustrate motorists. Please move over as close as practical to the right-hand curb or edge of the roadway to allow vehicles proceeding in the same direction, to pass to the left of your golf cart at a safe distance.

Prioritize safety over speed for a secure and responsible driving experience. Safely share the streets throughout our communities with other motorists, pedestrians, and bicyclists.

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## CRIME AWARENESS

Want to know more in-depth information about what is going on in our Sun Lakes communities? Why is it important to be aware of crime, crime trends and patterns in our community? By understanding the types of crimes that are preventable in our area, residents can take appropriate precautions and be vigilant.

## **HANDICAP PARKING**

Designated disabled parking places are set aside for individuals who have a specific medical condition that makes mobility difficult for them. These parking spots are positioned in key locations within the CWPV parking lots allowing for the most convenient parking for disabled individuals to access CWPV facilities with ease.

These spots should only be used when a disabled person is a driver or a passenger of that specific vehicle. Parking in a handicap parking space without a disability parking placard clearly visible or a handicap license plate is expressly prohibited.



**Cottonwood Palo Verde  
at Sun Lakes**



**Cottonwood Palo Verde  
at Sun Lakes**

# **Safety & Security Committee**

## **SCAMMERS**

Protect yourself always from scams. Scammers continue to get more and more sophisticated in their attempts to get your money or personal details. Be on alert and protect yourself from being scammed by following these important tips: Know who you're dealing with. Do not open suspicious texts, pop-up windows or click on links or attachments in emails – delete them. Don't respond to phone calls about your computer, like asking for remote access – hang up. Keep personal details secure. Keep your mobile devices and computers secure. Choose your passwords carefully. Check your privacy & security settings on social media. Beware of any request for your details or money and be careful when shopping online. Remember, if it looks too good to be true, it probably is.

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## **GARAGE DOOR REMINDER**

Keeping your garage door open a small amount, like a foot or two, especially during the night, may seem like a good idea, but always be aware of potential drawbacks, and security risks. Many residents might be less vigilant about home security measures making them easier targets for opportunistic criminals. July and August are peak months for theft & burglaries. Closing and securing your garage door, including the side door, protects your valuable belongings, vehicles and overall home security.

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## **SECURITY CAMERAS**

In Arizona, homeowners have the right to install security cameras on the outside of their property to protect their property. But these cameras must not violate your neighbor's reasonable expectation of privacy. Our ACC Guidelines state that security devices such as camera's mounted on or near the house must be pointed toward your property only. They must be located so they point away from neighboring property, such as side yards, backyards and other private areas. The main purpose of having outdoor security cameras is to deter criminals and monitor your property's perimeter.

## **PROTECT YOURSELF**

Property crimes in the State of Arizona like larceny-theft hits the top of the crime list, far outweighing any other crimes. Burglary, such as burglary to vehicle would be the next most prevalent crime. Help prevent car break-ins by keeping your vehicle tidy. Criminal thieves like to window shop. Avoid leaving anything visible in your vehicle, as anything from a purse, shopping bags, luggage or just about any other item that's visible from the outside, even if you think it is worthless, could be seen as valuable to a thief.

In addition, don't forget to lock your doors. Most vehicle break-ins and thefts are from unlocked vehicles. If the doors are locked, thieves will most likely move on to an easier target. Help prevent vehicle break-ins & vehicle thefts by utilizing prevention techniques. Don't let the bad guy win!

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## **PEDESTRIAN SAFETY**

Pedestrians need to be highly visible in the dark. Too many people wear dark clothing on dark nights and especially in the early morning hours just prior to sunrise. Wear bright colors or reflective clothing if you are walking near vehicle traffic. Carry a flashlight when walking in the dark. Without sidewalks in Sun Lakes, walk facing traffic on the edge of the road, as far from the travel lane as possible.

Motorists need to be vigilant, and pedestrians need to be vigilant of motorists. Motorists have more responsibility under the law when operating a motor vehicle on roads, pedestrians have more at stake. Be careful. Safety is everyone's job.

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## **REMINDERS**

With a large community, it's crucial for everyone to practice caution and prioritize safety. Be mindful of your surroundings and report suspicious activity and always look out for others.

In Arizona, when walking on a road without a sidewalk, always walk facing traffic and when riding a bicycle, you should always ride with the flow of traffic. Pedestrians need to be highly visible in the dark. Wear bright colors or reflective clothing if you are walking near vehicle traffic. Motorists need to be vigilant of pedestrians, and pedestrians need to be vigilant of motorists. Motorists have more responsibility under the law when operating a motor vehicle on roads, pedestrians have more at stake. Be careful, safety is everyone's job.



# NEIGHBORHOOD WATCH COMMITTEE

**Monthly  
Meeting**  
**Tuesday, June 10,  
4:30pm**

## **GAIN Kickoff Planning Meeting** **Tuesday, Sept 22, 6:30 at Sisk Park**

**Register your party**  
**Find info on hosting a party**  
**Get answers to questions**  
**Giveaways**

**Can't make it to the kickoff meeting but still want to host a party?**

You still can, please email [sunlakesneighborhoodwatch@gmail.com](mailto:sunlakesneighborhoodwatch@gmail.com), simply let us know you want to host *or help* for our **First Annual GAIN Block Party**

## **First Annual GAIN Night** **Getting Arizona Involved in Neighborhoods** **October 24**

**Weather your planning to host solo or gather a group, this is your opportunity to**  
**Meet more neighbors**  
**Share resources**  
**Be a part of something meaningful & fun**  
**Meet community members who work everyday to help keep us safe**  
**Learn something new**

This is a first-of-its-kind event for our Sun Lakes communities, this special evening is dedicated to bringing our communities together, strengthening neighborhood connections and celebrating local pride across Sun Lakes

**We're looking for great people to host and/or help!**

If you have ever thought of hosting a block party for your neighbors, GAIN is the night!!  
Email us with any questions.