



SUMMER HOURS

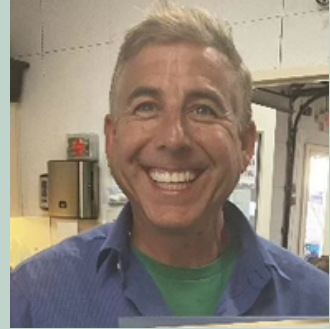
Beginning Friday, May 1st,
Homeowner Services and the
Administration Office will begin
Summer Operation Hours

May 1 - Sept. 30
Monday - Thursday: 8am-4pm
Friday: 8am-12pm
Saturday & Sunday: Closed

MARCH EMPLOYEE OF THE MONTH

Joe Terranova has been a valued member of the HOA team since November 2020. From the start, he has consistently shown outstanding dedication and work ethic. This isn't Joe's first time being named Employee of the Month, which speaks volumes about his continued commitment to our HOA, homeowners, and fellow employees.

Rusty Raines even gave him the fitting nickname "Tear It Up Terranova," because whatever job Joe takes on, he tackles it with determination and makes sure it's done right. He's always looking around for what needs to be repaired, fixed, or improved, and he jumps in without being asked.



Joe Terranova
Maintenance

Joe may be one of the smaller guys on the maintenance crew, but there's no question he's one of the biggest contributors to the department's success. His positive attitude, constant smile, and willingness to help wherever needed make him someone every team is lucky to have.

Joe, thank you for your hard work and dedication. Congratulations on being our March 2026 Employee of the Month.

2025 EMPLOYEE OF THE YEAR



Mike Page
Painter,
Facilities Dept.

We are proud to announce that Mike Page, Painter in the Facilities Department, has been selected as our 2025 Employee of the Year.

Mike consistently sets the standard for excellence through his craftsmanship, reliability, and pride in his work. His attention to detail and commitment to maintaining our facilities at the highest level does not go unnoticed. Whether tackling routine projects or responding to urgent needs, Mike approaches every task with professionalism, a positive attitude, and a strong sense of ownership.

This recognition reflects not only Mike's technical skill, but also the respect he has earned from coworkers and leadership alike. His contributions make a real difference every day, and we are fortunate to have him on our team.

When you see Mike, please take a moment to congratulate him on this well-deserved honor and thanking him for his outstanding dedication and service.

GUEST PASSES

If you are expecting family and friends, get **Guest Passes AHEAD of TIME** to avoid the lines.

Guest Card Form can be found [here](#), please print and complete the form before arriving at Homeowner Services to request your guest's pass.

Guests are defined as persons residing in the household of the homeowner or renter (while the owner or renter is in residence) for periods not to exceed 30 days per year.

REMINDER: Guests require a pass to use any of the amenities if they are not with you. Guest Passes are required at the Fitness Activity Center along with a \$5/day fee!

SPEED LIMIT REMINDER: PLEASE DRIVE 25 MPH

Please remember the SPEED LIMIT in Cottonwood and Palo Verde is a **maximum of 25MPH**. Why? Because we have walkers, pets, bikers and golf carts on our roads and **we all want to be safe**.

Some of us still work, so we must be somewhere on a schedule. Or, thank goodness, some of us are involved in our community by serving on committees or belonging to one of our fine recreation clubs. Again, we are on a set schedule. But guess what? The speed limit is still 25 MPH!

When driving on our streets please

- **Pay attention to your surroundings**
- **Pay attention to the road signs**
- **Use your turn signals**
- **WATCH YOUR SPEEDOMETER**

THANK YOU!



BIKING & WALKING SAFETY IN THE COMMUNITY

Did you know?

Each year in the U.S., more than 65,000 pedestrians are injured and about 5,000 are killed by cars. This hasn't yet happened in our community. We want to do all that we can to prevent such accidents. We don't have sidewalks, so a few precautions for walkers and bikers are important, especially this time of year when more walkers are out and visitors are in town.

WALK FACING TRAFFIC

- Do all that you can to be seen by drivers
- Wear light colored clothing and something reflective
- In the dark, carry and wave a flashlight as you walk
- Try to make eye contact with oncoming drivers
- If walking your dog, keep your pet on a short leash, wearing a reflective collar or leash
- Most importantly, walk facing traffic, close to the curb, NOT in the automobile traffic lane



BIKE WITH TRAFFIC

- At night, be sure your bike has a light and reflectors, especially on the back
- Wear light colored clothing
- Be extra aware of traffic approaching you from behind
- Install a mirror on your bike
- Bike close to the curb, NOT in the automobile traffic lane



Be sure to have identification with you and carry your cell phone.



DRIVERS!!!
Please be extra alert during the dark hours
and drive SLOWLY

ARE YOUR HOMEOWNER RECORDS CURRENT?

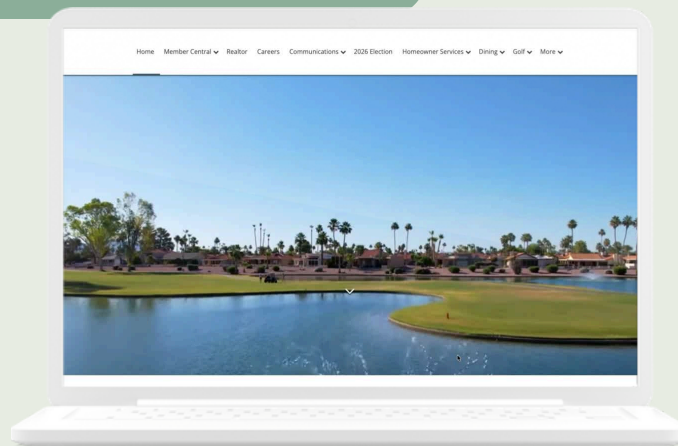
Did you know?

It is important that you check periodically to be sure we have your current information in your homeowner account. This is especially important when we need to contact you in an emergency or send important HOA mailings.

You can update your information by submitting a HOMEOWNER INFORMATION CHANGE SHEET. This form can be completed at Homeowner Services or you can access a copy on our website: www.cottonwoodpaloverde.com under Homeowner Services, Document Center and choose the Homeowner Information Change Sheet button.

Complete the form, sign and return to the Administration Office.

OUR NEW WEBSITE IS LIVE



We are excited to announce our redesigned website is up and running. The website address remains the same, www.cottonwoodpaloverde.com, but with a brand-new look. The Board & Management are very excited about the website and hope everyone enjoys the new features including an improved user experience, better performance, and enhanced security.

LOST AND FOUND

The San Tan Gate provides a secure location for items that are lost or found and is open 24 hours for your convenience. Homeowners must give a description of the missing item prior to release. Call (480) 895-6846

THESE PATHS ARE MADE FOR GOLFERS

Every path on and around the golf courses are made for golfers to get around. At no time are these paths to be used by non-golfers for walking, jogging, bike riding, dog walking, etc.

Anyone caught violating these rules will be stopped and asked to leave. The rules apply to everyone who is not golfing and will be enforced 24 hours a day-7 days a week. Yes, this means no walking at night .

There are walking paths around the Five Lakes in Cottonwood for walking and exercise. Please enjoy our amenities and use them as intended.

ATTENTION PET OWNERS

When you are out walking your pet and enjoying the Cottonwood Palo Verde surroundings, please don't be one of the inconsiderate pet owners who does not pick up after their pet. This failure forces the rest of us who wish to enjoy the same surroundings to tip toe around the mess created by you and your pet. PLEASE pick up after your pet at all times.

Pets must be on a leash at all times and don't walk your pets next to the greenbelt fence line. Walk them next to the walking path.

CHAPTER 6-03 SECTION II of the Sun Lakes HOA #2 Policy Manual defines all the rules and fines for pet violations.

The Homeowner Handbook states: No homeowner shall permit his or her dog, cat or other animal to create unsanitary conditions anywhere on common properties.

Please be accountable for you and your pet.

NEW HOMEOWNER?

Be sure to stop by
Homeowner Services
to **get your picture taken**
for your member ID card(s)

ADMINISTRATION CENTER: DROP BOX

For your convenience, a Drop Box is located east of the entrance of the John R. Dobson Administration Center. This box is provided for homeowners to drop off HOA paperwork, such as their dues assessments and comment cards when the office is closed.

COMMENTS & SUGGESTIONS

We are introducing a new and convenient way for residents to share their thoughts and suggestions with Management! Beginning this month, you'll see QR Codes posted throughout the community, including at the clubhouses, golf courses, and dining areas.

Your input is very important and comment cards are an excellent means of voicing concerns, compliments, thoughts, etc. You can fill out comment cards using one of the following options:

- Scan one of the QR Codes with your smartphone for comments or suggestions on community operations, golf, or food and beverage services. QR codes can be found throughout the community, at both restaurants and Pro Shops.
- Go to our website, www.cottonwoodpaloverde.com, and select Communications or Dining and the Comment Card button.
- White Comment Cards / Boxes are still available at the following locations until the 1st of the Year:
 - Next to Cottonwood bulletin boards across from the Main Pool
 - Outside the Saquaro Room (North Entrance)
 - At the Palo Verde Clubhouse Bar Entrance
 - At the Fitness Center

At the Administration Center

All submissions will be reviewed by the General Manager, who will respond directly when appropriate. Your feedback helps us continue improving the experience for all residents—thank you for taking the time to share your input!

Food & Beverage



General Comments



The Board of Directors holds two regularly scheduled public meetings per month

The Agenda Planning Meeting, the primary purpose of which is to set the agenda for the more formal Board Meeting. This meeting also provides an opportunity for homeowners to raise any matter of concern.

The Monthly Board Meeting, traditionally held on the last Wednesday of the month, addresses the Board agenda set at the Agenda Planning Meeting. This meeting typically includes a financial report; Board, Committee, and Management reports; Board comments; recommendations from administration and committees and presentations by invited guests. This meeting also provides the forum for homeowner's comments or questions.

Workshops are occasionally planned and are posted before the scheduled date.

Be sure to check the bulletin boards, "The Flyer" and "In The Know" for any changes to the date, time or location of these meetings.

INFORMATION & NEWS

Important Phone Numbers

Fire & Emergency	911		Cottonwood Pro Shop	480-895-9449
Maricopa County Sheriff	602-876-1011		Palo Verde Pro Shop	480-895-0300
Sun Lakes Sheriff's Posse	480-895-8751		Cottonwood Bar & Grill	480-895-9688
Arizona Rangers Comp.	602-663-2509		PV Restaurant Reservations	480-895-1981
Poison Control	602-253-3334		PV Banquets/Catering	480-256-1665
SRP (street light issues)	602-236-8888		CWPV Administration Office	480-895-3550
SRP Emergency	602-236-8811		Homeowner Services	480-207-7618
CWPV Mobile Patrol	480-895-9277		Fitness Activity Center	480-272-6484
San Tan Gate	480-895-6846		Cottonwood Banquets /Catering	480-298-6434

JOHN R. DOBSON ADMINISTRATION CENTER SUMMER HOURS OF OPERATION

Homeowner Services

Monday - Friday | 8:00am - 4:00pm
Saturday - Sunday | CLOSED

Administration

(Reception Desk & Back Office)
Monday - Friday | 8:00am - 4:00pm
(closed for lunch 12-1pm)
Saturday - Sunday | CLOSED

If we are closed, please call and leave a message at 480-895-3550 and we will get back to you during business hours.

If you have business requiring the assistance of Administration Staff, please call to make an appointment or contact us Monday-Friday, 8AM-4PM.