The Registry has a new updated, responsive website - which is now accessible with mobile devices. As many people are working in new environments, and possibly with new online platforms – we would like to help you with efficient use of the CA ECE Workforce Registry. Please contact us if you have any questions or issues.

Clear Your Cache

Typically the data stored in your computer's cache are used to reload websites much faster, but when a cache stores old files - like the old Registry website - it can create errors. Since the website has been updated, clearing your cache will help your computer run faster and prevent error notices.

Instructions for Clearing your Cache

Important note: when clearing your cache, you must clear your cache for all time and not just the past few days or weeks.

Google Chrome (https://support.google.com/accounts/answer/32050?co=GENIE.Platform%3DDesktop&hl=en&oco=0)

1. On your computer, open **Chrome**.
2. At the top right, click "More" ⋮ .
3. Click **More tools**, then click **Clear browsing data…**
4. At the top, choose a time range **All time**, to delete everything.
5. Next to **"Cookies and other site data"** and **"Cached images and files,"** check the boxes
6. Click **Clear data**.

Mozilla Firefox
(https://support.mozilla.org/en-US/kb/how-clear-firefox-cache)

1. Click the **Menu** button and select **Options**.
2. Select the **Privacy & Security** panel.
3. In the "Cookies and Site Data" section, click **Clear Data**.
4. Remove the check mark in front of "Cookies and Site Data".
   Note: For more information about managing site data, see Manage local site storage settings.
5. With "Cached Web Content" check marked, click the **Clear** button.
6. Close the "*about:preferences*" page. Any changes you've made will automatically be saved.

Need Help? Contact the Registry

You can contact Registry staff by email CAregistry@ccala.net, "Chat" during business hours, or call us at (888) 922-4453. We are available Monday to Friday from 8 a.m. to 5 p.m. Help Desk articles are available by visiting CA Registry Help Desk!