



At SBLI, the health and safety of our team, our distribution partners, and our policyholders is our #1 priority, now and always. We are monitoring and heeding all requirements and recommendations from the [CDC](#) and other public health officials in regard to COVID-19, and we wish you and your family the best at this challenging time.

We have firm plans in place to avoid any disruption of business. To that end, we have taken action to ensure we operate responsibly for our team and to ensure that we continue to quickly process new applications, pay out claims and to process other payments on schedule. Many of our team members are working remotely, but we took care as the crises unfolded over the previous weeks to put needed technology and equipment in place, and to test it, to maintain our continuity of business to our traditionally high standards and to be sure we are able to do so under the conditions prescribed by our health officials.

SBLI's current company hours for Customer Service and New Business are currently adjusted to M-F 8:00 a.m. - 4:00 p.m. (instead of 8:00 a.m. - 7:00 p.m.) [1-800-694-7254](tel:1-800-694-7254). Brokerage Sales Desk hours are also adjusted to M-F 8:00 a.m. - 4:00 p.m. [1-888-224-7254](tel:1-888-224-7254).

We will continue to keep you up to date on any changes and send you our best in these trying times.

We are at your service if you have any questions, please contact us at [1-888-224-7254](tel:1-888-224-7254).

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