CITY OF FORT LAUDERDALE
NEWS RELEASE

SCAM ALERT: Fake QR Code Stickers on City Parking Meters and Signs

The City of Fort Lauderdale is alerting residents and visitors to a parking payment scam involving stickers with fake QR codes posted on several City parking meters and "Pay by Phone" signs throughout the city. These stickers with counterfeit QR codes, which may display the logo of a legitimate mobile app, are redirecting users to fraudulent websites that attempt to steal sensitive banking information.

City staff discovered the stickers with fake QR codes during routine inspections of city parking areas. We urge anyone using city parking to pay only through the official parking meters or by downloading the official payment app marked on the official City signage, NOT the sticker.

What to Look For:

- **Official QR Codes**: Only use QR codes that are clearly displayed and printed on the official City signage – not a sticker.

- **Pay By Phone vs ParkMobile:** Most parking locations across the City use the "Pay By Phone" app. The only locations using the "ParkMobile" app are our EV charging stations and the Arts & Science District Garage.

How to Pay Safely:

1. **Use City Parking Meters**: Always pay directly at the meter or through the official mobile payment application not via QR code on a sticker. The City does not use GooglePay QR codes.

2. **Report Suspicious Activity**: If you suspect a QR code is fake, report it to the City by calling our Customer Service Line at 954-828-8000, report via fortlauderdale.gov/fixitftl or via the FixItFTL app.

3. **If You've Been Scammed**: If you feel you've fallen victim to a scam involving a fake QR code, contact the Fort Lauderdale Police Department non-emergency line at 954-764-HELP (4357).

We thank the community for their vigilance and encourage everyone to take extra care when paying for parking.

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