

# Homelessness Response Directory

## SB ACT

SB ACT coordinates strategic and practical responses to issues related to homelessness in regions across the city of SB, including weekly Regional Action Plan (RAP) meetings to discuss ongoing work in the Eastside, State Street, and Waterfront neighborhoods and to discuss services and strategies related to the two pop-up Neighborhood Navigation Centers (NNCs) in the city.

For more information, or to join a RAP meeting, contact: [info@sbact.org](mailto:info@sbact.org).

## Crisis Situations

### **Subject in immediate mental health crisis, may pose a danger to self or others**

Contact: 911

Key Words: Threat to self or others, an individual who needs immediate response for a mental health crisis and ask for the Co-Response team

Response Times: Available Tuesday-Friday 9 am-6 pm

### **Subject is in mental health crisis but poses no danger to self or others**

Contact: Santa Barbara Behavioral Wellness access line (888-868-1649)

Key Words: describe the individual's appearance, location, and symptoms or behaviors they are exhibiting, including perceived substance use and medical issues.

Response Times: Available 24/7; will dispatch mobile crisis unit if warranted

## **Emergencies**

Contact: 911

Response Times: Available 24/7; calls triaged based on other calls for service

## Disruptive Behavior

### **General disturbance/State Street response, person screaming outside**

Contact: Downtown Ambassadors (805-882-8999)

Key Words: Describe the immediate concern and who is involved and if you recognize the individual(s)

Response Times: Available 9 am-6 pm every day (except major holidays)

### **Sitting/lying ordinance, aggressive panhandling, smoking enforcement, theft, indecent exposure, illegal lodging, public urination/defecation**

Contact: SBPD Non-Emergency number (805-882-8900)

Key Words: Describe the individual and the situation

Response Times: Available 24/7

## Encampments

### **Abandoned or inhabited encampment**

Contact: City of SB encampment reporting link and phone number:

[https://sustainability.formstack.com/forms/report\\_encampment](https://sustainability.formstack.com/forms/report_encampment)  
(805-564-5558)

Response Times: Varies depending on situation. Monday - Thursday and alternate Fridays 8 AM - 4 PM

## Illegal Dumping and Cleanup

### **Illegal Dumping (Abandoned)**

Contact: Marborg (805-963-1852)

Response Time: 72 hours from time of report, not including Saturday or Sunday

Contact: Creeks Division Code Enforcement if located near a waterway (creek, storm drain, ocean, etc) (805-897-2688)

Response Time: 1-24 hours from time of report Monday - Thursday and alternate Fridays 8 AM - 4 PM

Key Words: Furniture, mattresses, bags of trash, etc. left or abandoned on public property

**Illegal Dumping (In Progress)**

Contact: Environmental Services Code Enforcement if during regular business hours (805-564-5624)

Contact: SBPD Non-Emergency number if after regular business hours (805-882-8900)

Key Words: Information or evidence on illegal dumping incident

Response Times: 1-24 hours from time of report Monday - Thursday and alternate Fridays 8 AM - 4 PM (Code Enforcement)

**Waste (human waste, garbage on city or public property)**

Contact: City of SB Environmental Services (805-564-5558)

Key Words: Trash or human waste on street or sidewalk

Response Times: 1-3 days from time of report, Monday - Thursday and alternate Fridays 8 AM - 4 PM

**Person Seeking Information or Services****Health and Human Services information hotline**

Contact: 211

**Reporting Individual(s) in Need**

Contact: City of SB homeless/individual(s) in need link:

[https://sustainability.formstack.com/forms/report\\_homeless\\_individual\\_in\\_need](https://sustainability.formstack.com/forms/report_homeless_individual_in_need)

**Person living in their vehicle**

Contact: New Beginnings Counseling Center Safe Parking Program (805-845-8492)

**Veteran services**

Contact:

New Beginnings Counseling Center Veterans Program (805-963-7777)

VA Clinic (805-683-1491)

Salvation Army Transition and Recovery Center (805-962-6281)

**Family services**

Contact:

Transition House (805-966-9668) for emergency shelter, transitional housing, permanent housing

Family Service Agency (805-965-1001) for mental health support, family education, food stamps, other services

**Youth services**

Contact:

Noah's Anchorage (805-698-6701)

Noah's Anchorage Hotline (1-866-HELP-TEEN)

**Medical care**

Contact:

Santa Barbara Neighborhood Clinics (844-594-0343)

Cottage Recuperative Care Program (805-324-9241)

Doctors Without Walls - SB Street Medicine (Tuesdays 10-11 am: Carrillo Castillo Commuter Lot; Thursdays 6-7:30 pm: Alameda Park)

**Meals**

Thursdays 6-7 pm: Alameda Park Neighborhood Navigation Center

Contact: [info@sbact.org](mailto:info@sbact.org) for more information or volunteer opportunities

**Coordinated Entry System - Regional Entry Points**

Visit:

PATH Santa Barbara: Monday-Thursday 8:30-10:30 am (805-884-8481)

Salvation Army Transition and Recovery Center: Wednesday 1-2 pm (805-962-6281)

**Emergency shelter**

Contact:

PATH Santa Barbara (805-884-8481)

Santa Barbara Rescue Mission (805-966-1316)

Salvation Army Transition and Recovery Center (805-962-6281)