

ABOUT DONATING

Who can donate to a nonprofit on Big Day of Giving?

Donors can be individuals or corporations/businesses. Nonprofit organizations are prohibited from donating to themselves on Big Day of Giving.

How do I donate to a nonprofit on Big Day of Giving?

You can donate to participating nonprofits during Big Day of Giving on Thursday, May 7, 2020, at www.bigdayofgiving.org. The minimum gift is \$15, and MasterCard, Visa, Discover and American Express credit and debit cards are accepted forms of payment.

Each gift you make is 100% tax-deductible and irrevocable, and all donations will be granted for unrestricted use.

Keep in mind that, following Big Day of Giving, the charge on your debit or credit card statement will read "BIGDAYOFGIVING," rather than the specific organization(s) to which you donated.

How do I schedule a gift in advance of Big Day of Giving?

Starting April 20, you can schedule gifts in advance of Big Day of Giving. Scheduled donations are processed at the time they are made. Once your scheduled gift is processed, you will receive an emailed tax receipt.

What fees are assessed on Big Day of Giving gifts?

Each transaction through the Big Day of Giving website includes a 5.2% fee. The fee is broken down as follows:

CiviCore technology provider processing fee (2.6%): This portion goes to the technology provider, CiviCore, which is responsible for hosting the site, preventing fraud, and ensuring a positive user experience.

Credit card processing fee (2.1%): This portion covers the credit card processing provided by Stripe.

Management fee (0.5%): This portion helps the Foundation offset the costs associated with event management, reconciliation of gifts, and check processing.

Donors can choose to offset these fees during checkout.

One of the most exciting things about Big Day of Giving is that donors can boost their gifts by helping their favorite nonprofits win prizes and by giving to organizations that have secured matching funds (view the Leaderboard to see the nonprofits with matching funds when Big Day of Giving nears). Matching gifts and prizes are not subject to transaction fees.

Can I give to multiple organizations?

Yes, click the blue 'View Additional Nonprofits' button and search for additional organizations to give to. When you are done adding organizations, click the green 'Continue' button and proceed to payment where you'll enter your credit card information once.

Can I give anonymously?

Yes. During the checkout process, you have the option to keep your donation anonymous. If you select that you'd like your donation to be anonymous, the nonprofit you donate to will not receive your name and contact information.

Can I include a note or memorial dedication with my gift?

Yes. During the checkout process, there is a field where you can enter information about whether your gift is in honor/in memory of someone special. If you write a message and include the honoree's email address, the system will email the honoree your note!

Should I create an account or check out as a "Guest"?

By creating an account, you will be able to access your giving history and resend yourself receipts all year-round! During Big Day of Giving, you may choose to bypass this section of the checkout process, but we encourage you to take advantage of this feature.

Will I receive a receipt?

Yes! When you give on Big Day of Giving, you will automatically receive an on-screen acknowledgment and an e-mailed receipt for your 100% tax-deductible donation.

I scheduled a donation before Big Day of Giving. When will my credit card be charged?

Thank you for scheduling a donation! Scheduled donations are processed at the time they are made. Once your scheduled gift is processed, you will receive an emailed tax receipt.

What else should I know?

Secure donations for Big Day of Giving are provided through the technology platform, CiviCore, to each donor entering their own credit card information directly on www.bigdayofgiving.org.

Any third party who enters credit card information on behalf of a donor, by their actions of entering any such credit card information on behalf of a donor, has signified their donor's agreement with the Big Day of Giving sponsoring organizations a) to assume all risk of loss and any liability associated with such transaction and b) to indemnify each of the sponsoring organizations of the Big Day of Giving against any and all risk of loss and any liability associated with such transaction.