



## NARHC ELECTION

### 2020 Board of Director Candidates

There are **4** openings on the NARHC Board of Directors for 2020. These positions will be voted into office by the members at the NARHC Annual Meeting on **Mon., Oct. 7, 2019** which will be held at the NARHC Fall Institute. We also accept absentee ballots in advance of the Annual Meeting. The top 4 candidates with the most votes will serve out three-year terms: January 1, 2020 — December 31, 2022.

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#### Michael Calhoun, MBA

Michael is the Administrative Director of Clinics for Citizens Memorial Hospital (CMH), an integrated healthcare system that owns and operates 13 certified Rural Health Clinics. All are NARHC members. He has worked for CMH in various positions for 20 years & has been in his current role for the past 10 years.

Michael is also a board member and current President of the Missouri Association of Rural Health Clinics (MARHC). Working for CMH and serving as a board member and officer for MARHC has ignited a passion within Michael for rural healthcare. It is his desire to draw from his experience to advocate for the advancement, growth, and support of the RHC program locally and nationally.



Michael was named to the Board of Examiners for the 2015 Malcolm Baldrige National Quality Award. The Baldrige Award is the nation's highest honor for organizational innovation & performance excellence. Those selected meet the highest standards of qualification & peer recognition, demonstrating competencies related to customer focus, communication, ethics, action orientation, team building & analytical skills.

Michael has his Bachelor degree and his Master degree in Business Administration from Southwest Baptist University.

#### Michael Calhoun

Administrative Director of Clinics, Citizens Memorial Hospital, 1500 N. Oakland Ave., Bolivar, MO 65613  
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#### Susan B. Campbell, CRHCP, MRHF



Susan Campbell, Rural Health Quality and Regulation Director for Rush Health Systems where she has been employed for thirty-six years. She has been responsible for Rural Health Clinics for 25 of those years. She received her Bachelor of Science in Healthcare Administration in 2012.

Susan is dedicated to rural health where she currently serves in the Compliance role for RHC. Susan is a longtime member of the Mississippi Rural Health Association and the National Association of Rural Health Clinics. She served as senior leader on the North Hills Family Medical team of the Mississippi Quality Improvement Initiative II which focuses on the betterment of outcomes with hypertension and diabetes patients. She serves on the Mississippi Task Force on Heart Disease and Stroke Prevention. Susan served on the board of directors for the Mississippi Rural Health Association from 2012 to 2018 and in 2016 served as President of MRHA.

In 2016 Susan was among one of the first in Mississippi to become a Mississippi Rural Health Fellow. In 2017 Susan was awarded the Mary Ann Scones Distinguished Leadership Award this award is for Professional Excellence and long-time dedication to the Mississippi Rural Health Association. In 2017 Susan also became one of the first to receive the NARHC Certification- CRHCP. Susan is currently serving on the Board of Directors for the Alabama Rural Health Association.

#### Susan Campbell, CRHCP, MRHF

Rural Health Quality and Regulation Director, Rush Health System Rural Health Clinics, PO Box 337, Livingston, AL 35470  
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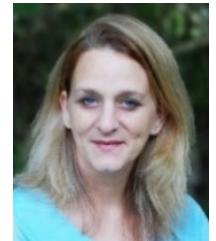
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## **Shannon Chambers, CPC, CRCA, RH-CBS, CH-CBS AHIMA Approved ICD 10 CM/PCS Trainer**

Shannon serves as the Director of Provider Solutions for the South Carolina Office of Rural Health. She assists private physician offices who desire to convert to Rural Health Clinic status and also provides technical assistance to Rural Health Clinics in maintaining compliance with the SC Department of Health and Environmental Control guidelines.

Shannon also provides technical assistance in billing and coding, EHR implementation and Practice Management for all RHCs. Shannon has experience in Family Practice, Internal Medicine, Orthopedics, Urology, Pediatrics, and many other specialties. Shannon is a certified professional coder with the American Academy of Professional, an AHIMA approved ICD 10 CM/PCS Trainer.



In addition, she is certified through the Healthcare Financial Management Association as a Certified Revenue Cycle Associate. Shannon has been a key player in the creation of the National Association of Rural Health Clinic's new Certified Rural Clinic Manager Certification (CRHCP).

### **Shannon Chambers**

Director of Provider Solutions, South Carolina Office of Rural Health, 107 Saluda Pointe Drive Lexington, SC 29072  
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## **Kate Hill, RN — Incumbent**



Kate is the VP of Clinical Services with The Compliance Team, one of the two deeming entities in the United States. She spearheaded TCT's Rural Health Clinic Accreditation program. She has served on the NARHC Board of Directors for the past 4 years.

Serving on the NARHC board previously has simply whetted her appetite for additional service. To walk alongside a board that constantly strives to do whatever it can to improve the quality of service in Rural Health Clinics has been a real pleasure. She was and continues to be very involved in planning content for NARHC's educational offerings including the Certified RHC Professional (CRHCP) and the Introduction to RHCs, a new course being rolled out in June to NARHC members.

Kate is a graduate of Albert Einstein Med. Center School of Nursing in Philadelphia, PA. As an Army Nurse, she served in Viet Nam (27th Surgical Hospital in Chu Lai) where she was awarded the Bronze Star for meritorious service. Her years of business & nursing experience combined well to contribute meaningfully to the NARHC board. She feels fortunate to have been able to speak at numerous state and national meetings about RHC compliance countrywide which gave her the opportunity to learn firsthand the diverse regional issues clinics are facing. She would very much appreciate your support to serve for the next term on the NARHC Board of Directors.

### **Kate Hill, RN**

Vice President of Clinical Services, The Compliance Team, PO Box 160, Spring House, PA 19477  
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## **Barry Martin, MHA**

Barry is the CEO of Primary Care Centers of Eastern Kentucky (PCCEK). PCCEK operates four RHCs in the heart of Appalachia (SE KY). He started the organization in 2003 with the goal of providing quality healthcare to the residents of the region & to contribute to the communities where patients live. He began his career in healthcare as a KY Medicaid Auditor and worked as a Controller in a long-term care facility after that. His next move was to the position as the CFO of Shriners Hospitals for Children in Lexington, KY. He remained involved in working with RHCs as a consultant while with the Shriners & this helped him decide to return to his home region to make a difference.



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### **Barry Martin continued...**

Barry's work ethic, along with 30 years of diverse healthcare experience has given him the business understanding & industry knowledge to build a clinically integrated, multi-tiered, patient-centered primary care system using the RHC model. The practice includes Family Medicine, Pediatrics, OB/GYN, Behavioral Health, Dentistry, Diabetes Center, Pharmacy & other ancillary services all in one location. Additionally, he has developed unique relationships with various partners to meet the needs of the patients PCCEK serves. Working with the local hospital, U of KY, & a regional Community Mental Health Center he has developed innovative approaches to issues faced by the PCCEK patient population. Barry adapts to an ever-changing healthcare environment & makes needed investments to serve the patients & meet needs. He graduated from U of KY with a B.S. in Accounting & a Masters' of Hlth Administration.

Barry currently serves as Chair of KY Primary Care Assn (KPCA) & has been a board member or committee member for 20+ years. In addition to his duties as Chair he currently sits on the org's Executive Committee, IPA Committee & KY Medicaid Primary Care Technical Advisory Committee. He is also a member of the KPCA ACO Board of Directors & was involved in the creation of this RHC/FQHC driven organization. Some of his community service includes Chair of KY Mountain Hlth Alliance, Past President of the Hazard Rotary Club & a Board of Regents for the KY Community & Technical College System.

#### **Barry Martin**

CEO, Primary Care Centers of Eastern Kentucky, 101 Town and Country Lane, Hazard, KY 41701

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### **Denise Schentrup, DNP, APRN-BC**

Denise serves as the Associate Dean for Clinical Affairs at University of Florida College of Nursing and the Clinic Director of Archer Family Health Care, the only nurse-led federally designated RHC within the University of Florida Health system. This unique practice provides family & behavioral health services to its rural residents. The practice in Archer, FL serves Alachua & surrounding rural counties. She practices as an advanced practice registered nurse two days per week. She precepts students in this rural practice, giving them a glimpse into the challenges in this setting. Her combined role as a clinician & administrator gives her the opportunity to view the practice from a wide lens and make decisions that will ensure the sustainability of the practice. Under her leadership at Archer Family Health Care, she has been successful in obtaining Meaningful Use dollars, implementing an interprofessional care team, & obtaining Level 2 certification as a PCMH. She was awarded funding from various agencies to support improving access to quality health care for rural residents.



Her vision as a NARHC member is to give a voice to rural health and become involved in changing legislation to improve access to care. She is also excited about increasing the number of rural practices becoming members within NARHC and utilizing its valuable resources to ensure sustainability. As a practicing clinician, she would like to share her experiences with other board members to ensure that there is a clear understanding of the demands of providing care to this vulnerable population. She would be honored to represent Florida's rural providers and population.

Denise is a graduate of University of Florida College of Nursing in Gainesville, FL and Rush University, Chicago, IL. She began her career as an RN in the Malcom Randal VA Hospital. After obtaining her graduate degree, she began practicing as a family NP in a rural clinic in Lake Butler, FL. This sparked her interest in rural health. From there, she became faculty at University of Florida College of Nursing & practiced at another rural health clinic in Grandin, FL. After several years, she transitioned to Archer Family Health Care, eventually becoming the administrator over this rural practice. She is a strong proponent of increasing health care access to rural residents & teaching APRN students the specialty of rural health. Additionally, she understands the importance of APRNs & the value they bring to rural areas. Outside of her role at University of Florida, she is the VP of the Rural Health Partnership. She is a member of the community advisory board for the Clinical & Translational Science Institute at the UF Health Science Center. She is an alumnus of the Duke-Johnson & Johnson Nurse Leadership Program & was recently awarded the 2019 NP State Award for Excellence from the American Association of Nurse Practitioners.

#### **Denise Schentrup, DNP, APRN-BC**

Associate Dean of Clinical Affairs, University of Florida College of Nursing and Clinic Director, Archer Family Health Care

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