

# OFFICE OF FINANCIAL EMPOWERMENT



OFFICE OF  
FINANCIAL  
EMPOWERMENT  
A Division of Resilience and Community Services

The Office of Financial Empowerment is part of the Office of Resilience and Community Services tasked with equipping residents of Louisville with the knowledge, skills and access they need to achieve greater financial security. Empowered people create and expand businesses, raise healthy families, support their community, and contribute to the tax base so critical to a sustainable city.

## INCOME MANAGEMENT- (502) 574-7303

Our team of case managers provide a range of services including budgeting, financial planning, education, credit health, and goal setting for individuals who meet qualifications.



## ACCELOURATE SAVINGS- (502) 574-7301

AcceLOUrate Savings is a financial coaching program that helps participants with their savings goals. Clients receive one on one financial coaching from a certified professional coach, peer learning, and some eligible supportive services.

## BANK ON LOUISVILLE- (502) 574-1969

Bank on Louisville is coordinated through the office, but is a collaborative effort of service providers, financial institutions, and financial experts helping residents gain access to mainstream financial products and avoid predatory banking. Bank on Louisville provides education for second chance banking access, credit health, and youth financial education.



## COMMUNITY FINANCIAL EMPOWERMENT CERTIFICATION-

(502) 574-1969

The CFEC targets service providers and standardizes the financial empowerment language being used with clients accessing social services at various social service agencies in Louisville and beyond. The curriculum is flexible and adaptable to any organization. The Level 1 certification is a single 4 hour class, Level two is a series of 2 hour topic specific courses that allow enhanced learning for special populations.



## FINANCIAL EMPOWERMENT SERVICES CENTER- (502) 574- 5191

Working with community partners, we help connect participants with organizations such as Apprisen, Legal Aid, and SCORE for small business development, and our financial coaches. Clients with other financial empowerment needs, can be referred and we can help connect them to other resources if they are not offered through our office.



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## ADVOCACY GROUPS, ALLIANCES, AND INITIATIVES

Our office coordinates various networks that target specific financial empowerment needs and services. Our work would not be possible without these dedicated partnerships. The Office of Financial Empowerment is a single part of the Office of Resilience and Community Services, and our work thrives through referrals and connection to other resources for the people we serve. For more information on becoming a part of any of these initiatives, please contact (502) 574-5249.



### OFFICE OF RESILIENCE AND COMMUNITY SERVICES

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The focus of Resilience and Community Services (RCS) is to provide essential services for Louisville residents, including: preventing homelessness; Meals on Wheels; helping families build financial stability and security; operating LIHEAP; and supporting seven Neighborhood Places. As a program within this department, OFE has the opportunity to make "warm handoff" referrals for participants needing other resources in the office..

#### LOUISVILLE COMMUNITY FINANCIAL EMPOWERMENT NETWORK

The Louisville Community Financial Empowerment Network (LCFEN) is a network of collaborative agencies, organizations and businesses committed to driving innovation in the asset-building arena and improving the ability and confidence of the entire Louisville community to improve financial capability and resilience.



#### LADDER ALLIANCE

The Louisville Alliance for Development through Diversity, Empowerment, and Resources, LADDER, is a collaborative of community-based organizations, workforce services, and financial institutions, designed to identify opportunities for universally designed services and supports that advance financial capability related to employment goals, and to improve positive financial behavior for individuals with disabilities..

#### FAMILY ECONOMIC SUCCESS NETWORK

The Family Economic Success Network (FES) is a collaboration of public, private, and non-profit agencies. The network aims to serve as a catalyst for the transformation of social service delivery systems, through a network of collaborative community partners in order to increase opportunities for financial advancement for families at risk of child abuse and neglect.



### LOUISVILLE ASSET BUILDING COALITION

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The Louisville Asset Building Coalition (LABC) is an organization that is a broad public/private collaborative dedicated to promoting financial stability and asset building for individuals and families. Through the success of its free tax preparation and Earned Income Tax Credit (EITC) Campaign. LABC also provides a continuum of financial education resources and asset development initiatives for Metro Louisville and Jefferson County.