

"Please DocuSign" Scam

A brilliant new social engineering phishing scam has become very popular. It will sail right through all your spam/malware filters and email protection devices, because it is entirely legit by using the DocuSign infrastructure.

Clicking on the "Review Document" button gets you to view an entirely legitimate DocuSign page, which requires you to fill out the form as per the normal process. The top half is more or less normal for something like a loan application, but the second half is where the scam begins.

By continuing to fill out the form, it allows the bad guys to steal the identity of the victim and/or the company identity, especially if the recipient is gullible enough to add the "past three most recent bank statements".

If someone in accounting would fall for this attack, the damage could be extensive to a point of bankruptcy for a small business that gets hit hard with the potential repercussions.

Do not open DocuSign requests from unknown senders, especially if you are not typically involved in such dealings and/or have no knowledge of why the email would have come to you. Being cautious is always the best practice and resources such as the CDS Help Desk team will gladly validate anything of a questionable manner.

