August 1, 2022

Cleveland Heights Parks and Recreation

40 Severance Circle

Cleveland Heights, OH 44118

Dear City Officials,

I am not able to attend this meeting in person due to my conflicting work schedule, but I still wanted to take the time to express my experience with Urban Swim CLE. My experience has definitely been a unique one as I am not only a parent of two children that are members, but I myself am a member having received lessons from these phenomenal instructors. Over the past two sessions I have watched my children's confidence in the water soar as well as my own. My 12 year old daughter who at one point could not even put her face in the water now is working successfully on her freestyle swimming skills and backstroke. My 8 year old son can now float on his back and front and doesn't hold his nose anymore while in the water.

The instructors don't just show you how to swim, but they teach you the mechanics and techniques of how to kick, stroke and breath-timing. They pay close attention to each student's ability level and will adjust group assignments accordingly so each student gets instruction tailored to them. I especially appreciated this aspect as an adult student. In addition to the structured swim curriculum, this program also makes sure there is a lot of fun! Free time at the end of each lesson, a yoga class, and engaging activities to teach the basics of swimming are just a few ways this program keeps things fun and interesting. My children and I are so grateful to the staff at Urban Swim CLE for teaching us lifesaving swim skills that we can continue to build upon in the future. This is truly an exceptional program.

Sincerely,

Demend Karo

Diamond Howard