

CLEVELAND HEIGHTS CITY HALL WANTS TO HEAR FROM YOU



HERE ARE FOUR EASY WAYS TO COMMUNICATE USING THE MAYOR'S ACTION CENTER (MAC)

1



DOWNLOAD THE MAC APP

Use the app to report concerns like: potholes, tall grass, code violations, refuse and recycling issues, and more! It provides the option of adding a photo and explanation. Once submitted, you'll be notified of the City's progress in real time. Usable 24/7.

2



USE THE MAC ONLINE

CH Website > Mayor's Action Center

This process mimics reporting an issue using the app, only it can be done on a PC. Users will still need to register contact information to receive updates and track progress.

3

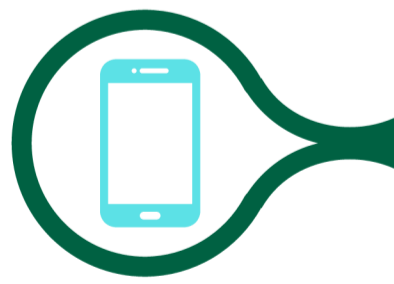


EMAIL THE MAC

MAC@clevelandheights.gov

Emails go directly to the MAC coordinator to be processed. Residents will be notified via email of the progress of their report.

4



CALL THE MAC

(216) 291-2323

The MAC phone line is staffed M-F, 9 a.m. to 5 p.m. Residents may call to report an issue, which the MAC Coordinator enters into the system, along with caller contact information for tracking and follow up.

