



Coastal Medical
Lifespan. Delivering health with care.®

Coastal Medical will Switch to Lifespan's Electronic Health Record (EHR) on 2/5

To all Coastal Medical patients:

We are excited to share that on **February 5, 2024**, Coastal Medical, a Lifespan entity, will be switching to Lifespan's electronic health record (EHR). Your Coastal health records will be automatically migrated to the new EHR platform at that time.

Coastal's adoption of Lifespan's platform will allow for one patient record to be shared by all Lifespan entities (primary care, hospitals, specialists, laboratories, imaging, etc.), helping to improve continuity of care and increase patient safety.

Starting February 5, you will be able to sign up for a MyLifespan portal account through Coastal Medical. The MyLifespan portal is where you will view your Coastal records and message your Coastal care team online when we switch to the Lifespan EHR. You will likely be asked by our Coastal care team to create a MyLifespan portal account – when that time comes, we strongly encourage you to sign up to allow for the best patient experience.

Below are benefits you will experience from Coastal switching to Lifespan's EHR:

- ability to view your health records for Lifespan primary care, hospitals, specialists, laboratories, and imaging in one patient portal (MyLifespan)
- streamlined portal alerts for Lifespan test results, such as lab and imaging
- added functionality such as online scheduling, appointment waitlists, and video visits for certain appointment types
- speedier check-in process that allows you to update information prior to your visit
- ...and more!

There is nothing you need to do at this time. Please note you will not need to create a new MyLifespan portal account for Coastal Medical if you already have an active MyLifespan account through another Lifespan entity.

More information will follow as we get closer to our switch to Lifespan's EHR. In the meantime, you can [learn about the MyLifespan portal](#) (also referred to as MyChart) or [view Frequently Asked Questions](#).

Thank you for trusting us with your healthcare.