

CODE OF CONDUCT

Coastal Medical *Lifespan. Delivering health with care.*®

Coastal Medical is committed to the physical and mental well-being of our **patients**, **staff and visitors**, while maintaining an inclusive and caring environment.

Words or actions that are disrespectful, racist, discriminatory, hostile, or harassing will **not** be tolerated. <u>For example</u>:



Offensive comments about others' race, accent, religion, gender, sexual orientation, or other personal traits



Sexual or vulgar words or actions



Refusal to see a clinician or other staff member based on these personal traits



Physical or verbal threats and assaults



Disrupting another patient's care or experience Failure to comply may result in legal action and/ or dismissal from Coastal

If you witness or are the target of these behaviors by any Coastal patients, staff or visitors, please report it to *contact@coastalmedical.com* immediately. Thank you!